

GE Fanuc Automation

CIMPLICITY® Monitoring and Control Products

CIMPLICITY HMI Plant Edition

Server Redundancy

Operation Manual

GFK-1353F July 2001

Following is a list of documentation icons:



Warning notices are used in this publication to emphasize that hazardous voltages, currents, temperatures, or other conditions that could cause personal injury exist in the equipment or may be associated with its use.

In situations where inattention could cause either personal injury or damage to equipment, a Warning notice is used.



Caution provides information when careful attention must be taken in order to avoid damaging results.



Important flags important information.



To do calls attention to a procedure.



Note calls attention to information that is especially significant to understanding and operating the equipment.



Tip provides a suggestion.



Guide provides additional directions for selected topics.

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Preface

Content of this Manual

- **Chapter 1. Introducing Server Redundancy.** Describes CIMPLICITY functionality and discusses the various type of redundancy.
- **Chapter 2. Reviewing Server Redundancy.** Reviews redundancy hardware requirements and provides a redundancy operation overview.
- **Chapter 3. Configuring Server Redundancy.** Describes the configuration procedures that support CIMPLICITY Server Redundancy.
- Chapter 4. Using the Redundancy Object. Describes the redundancy object.
- **Chapter 5. Recovery Procedures.** Describes starting and stopping redundant projects and how to resett the primary server after recovery..
- Chapter 6. Using Cabling Redundancy. Provides cabling redundancy configuration procedures.
- **Appendix A. Using Supported Communication Interfaces.** Discusses the communication interfaces supported by CIMPLICITY Server Redundancy.
- **Appendix B. Configuration Parameters.** Documents the configuration parameters needed for CIMPLICITY Server Redundancy.
- **Appendix C. Computer Cabling Redundancy Status Log Messages.** Lists the Status Log messages generated by the Computer Cabling Redundancy option.
- Appendix D. Troubleshooting Database Merging. Lists issues and solutions for database merging.

GFK-1353F iii

Related Publications

For more information, refer to these publications:

CIMPLICITY HMI Plant Edition Base System User's Manual (GFK-1180). This book describes all the basic features of the CIMPLICITY HMI product.

CIMPLICITY HMI Plant Edition Device Communications Manual (GFK-1181). This book documents all the device communication enablers for the CIMPLICITY HMI product.

Contents

Introducing Server Redundancy	1-1
Welcome to CIMPLICITY Server Redundancy	1-1
Levels of Redundancy	1-2
PLC Redundancy	1-3
Cabling Redundancy	1-3
Server Redundancy	1-4
Computer Network Redundancy	1-4
Redundancy Types Supported by CIMPLICITY	
Server Redundancy	
Computer Cabling Redundancy	1-5
Reviewing Server Redundancy	2-1
Before You Start	
Reviewing Hardware Requirements	
Reviewing Application Requirements	2-4
Server Redundancy Overview	
Automatic Redundancy Operation Overview	
Summarizing Server Redundancy Operation	
Understanding Automatic Server Redundancy Limitations	
Reviewing Server Redundancy Data Collection	
Reviewing Setpoint Use in Server Redundancy	
Reviewing Database Logging in Server Redundancy	
Defining Alarm Management Behavior in Server Redundancy	
Defining User Registration in Server Redundancy	
Defining CimView Behavior in Server Redundancy	
Defining Failover Period in a Server	
Manual Redundancy Overview	
Transferring Point Management Manually (Including Data Collection)	
Forcing Manual Project Transfer	
Configuring Server Redundancy	3-1
About Redundancy Configuration Procedures	3-1
Base System Configuration	
Configure a Project for Server Redundancy	
2. Configure Networks for Server Redundancy	
3. Configure Device Communications for Server Redundancy	
4. Configure Global Points for Server Redundancies	3-5
Database Logging Configuration	3-6
Configuring Windows ODBC Data Source Administrator	3-6
Configuring the Logging Properties Dialog Box	3-15

GFK-1353F Contents-v

Using the Red	dundancy Object	4-1
About the	Redundancy Object	4-1
	Reviewing the Redundancy Object Components	
	cy Object Use	
S	tep 1. Display the Redundancy CimView Screen	4-4
S	tep 2. Monitor the Servers through the Redundancy Screen	4-5
S	tep 3. Switch the Master Role between Redundant Computers	4-6
Recovery Pro	cedures	5-1
Normal O	perating Procedures	5-1
	tarting and Stopping Redundant CIMPLICITY Projects	
S	tarting the Project from the Secondary Server	5-3
	Configuring the Project to Start at Boot	
Primary Se	erver Failure	5-5
U	Understanding System Operation during Failover	5-5
	Detecting the Cause of Primary Server Failure	5-6
R	Resetting the Primary Server after Recovery	5-7
R	Re-synchronizing Database Logging Files	5-8
Failure Ex	ceptions for Automatic Server Redundancy	5-10
Using Cabling	g Redundancy	6-1
About Cor	mputer Cabling Redundancy	6-1
	Understanding Operation Rules	
	Reviewing Limitations of Computer Cabling Redundancy	
	Reviewing Hardware Requirements for Cabling Redundancy	
Supported	Network Configurations for Cabling Redundancy	6-4
Cabling R	edundancy Configuration Procedures	6-4
Е	Intering IP Addresses for Cabling Redundancy	6-4
	Configuring Failover Rate for Cabling Redundancy	
	Generating Diagnostic Output for Cabling Redundancy	
U	Jsing TCP/IP Port for Cabling Redundancy	6-6
Monitoring No	etwork and Socket Status	7-1
Computer	Cabling Redundancy Monitoring	7-1
	API	
IP Status A	API Functions	7-3
	itus API	
Socket Sta	ntus API Functions	7-8
Appendix A -	Using Supported Communication Interfaces	A-1
About Sup	pported Communication Interfaces	A-1
	TCP/IP Communications	
Series 90 '	TCP/IP Redundancy Communications	A-2
	mmunications	
	ommunications	
	mmunications	
	dley Communications	
	dley Data Highway Plus Communications	
	M Communications	
	nt Communications	
Modbus P	lus Communications	A-6

Modbus RTU Communications	A-7
Modbus TCP/IP	A-8
OPC Client	
Point Bridge	A-8
Appendix B - Configuration Parameters	B-1
About Server Redundancy Configuration Parameters	B-1
Failover Rate Configuration	
User Registration Synchronization	
Slave Startup	
Appendix C - Computer Cabling Redundancy Status Log Messages	C-1
Error Messages	C-1
Appendix D - Troubleshooting Database Merging	D-1
Problems and Solutions	D-1
1 TOOLOGIS AND DOIGHOUS	D
Index	

GFK-1353F Contents Contents

Introducing Server Redundancy

Welcome to CIMPLICITY Server Redundancy

Congratulations, you've chosen to use CIMPLICTY Server Redundancy as part of your Mission Critical Application. You should completely review and understand this manual before getting started with your application.

The topics (chapters) in this manual include:

- Server redundancy overview, including.
 - → Hardware requirements
 - → Application requirements
 - → Automatic and manual redundancy
- Redundancy configuration.
- The Redundancy object.
- Recovery procedures.
- Cabling redundancy.
- Network and socket status.
- Supported communication interfaces.
- Configuration parameters.
- Status log messages.
- Troubleshooting database merging.

GFK-1353F 1-1

Levels of Redundancy

The principle of redundancy in automated systems provides for switchover of functionality to a backup component in case of failure of a primary component. The switchover is considered automatic if no operator intervention is required. Redundancy applies to both hardware and software, and implies minimal loss of continuity during the transfer of control between primary (active) and redundant (backup) components. Redundant systems reduce single points of failure, preventing loss of functionality.

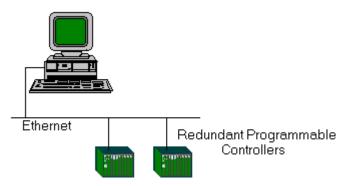
For cell control systems, the major levels of redundancy include:

- PLC.
- Cabling (PLC LAN or serial connections to server).
- Computer server redundancy.
- Computer networks.

Each level of redundancy provides a failover system that allows continuous system activity with minimal loss of data. The following sections briefly describe each level.

PLC Redundancy

PLC redundancy lets control transfer from a primary programmable controller to a redundant one in case of failure.



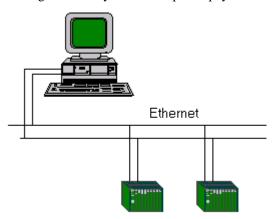
When the primary PLC comes back on line, control can be transferred from the redundant PLC back to the primary with minimal loss of data.

The redundancy can be synchronous or independent. Synchronous systems coordinate control and handling of data between CPUs of the active and backup units, while in independent systems each PLC acts like an active unit and is not constrained by the others.

Some CIMPLICITY HMI communication options support PLC redundancy. See the CIMPLICITY HMI Device Communications Manual (GFK-1181) for more information.

Cabling Redundancy

Cabling redundancy involves separate physical connections to the same device.



The devices can be on a LAN (GENIUS, MAP, etc.) or may require serial connections (SNP, CCM, etc.). Redundant cabling provides an alternate communication path to the device in case of primary path failure. The implementation of cable redundancy with respect to host monitoring/control systems differs with the device protocol involved.

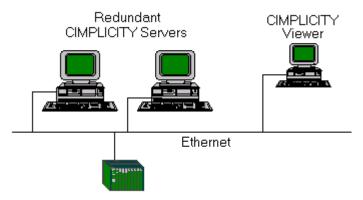
Some CIMPLICITY HMI communication options support cabling redundancy. *See the* <u>CIMPLICITY HMI Device Communications Manual</u> (GFK-1181) for more information.

1-3

GFK-1353F Introducing Server Redundancy

Server Redundancy

Server redundancy involves a primary factory monitoring server and a secondary "Hot Standby" server.

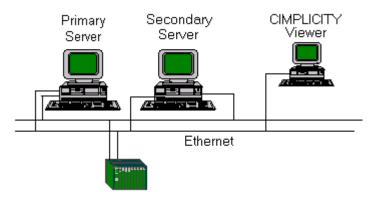


The secondary server is essentially a mirror image of the primary server, running alternate monitoring/control processes and applications. Data collection is performed via independent or shared network paths to the same devices, depending on the protocol. The characteristics of the selected communications protocol(s) determine the details of the configuration.

Upon detection of failure of the primary server, the secondary server can assume control of data collection, alarm functions, applications, and allow user access with minimal loss of continuity. When the primary server comes back on line, control can be transferred back, and the secondary server will resume its backup role.

Computer Network Redundancy

Computer cabling redundancy is similar to cabling redundancy, except it covers computer to computer communications rather than computer to programmable controller. Computer cabling redundancy provides an alternate network path in case of failure of the primary network.



Redundancy Types Supported by CIMPLICITY

CIMPLICITY HMI software supports two types of redundancy:

- Server Redundancy
- Computer Cabling Redundancy

Server Redundancy

Server Redundancy is fully integrated with CIMPLICITY HMI software's base system functionality, enhancing its already powerful monitoring capability in a full range of computer-integrated manufacturing environments.

Computer Cabling Redundancy

CIMPLICITY Computer Cabling Redundancy provides network redundancy between CIMPLICITY Servers and Viewers. The CIMPLICITY Ethernet traffic travels over both networks in parallel, thus the loss of a single network causes no loss of communications.

GFK-1353F Introducing Server Redundancy

Reviewing Server Redundancy

Before You Start

Simply enabling server redundancy for your project provides you with a wealth of redundancy features. However, server redundancy is only a part of your system. The other key parts of your system are your Project, PLCs and the communications network. Combined together these pieces form a mission critical application. Therefore, the application is only as robust as its weakest link. While server redundancy provides many built in features, it cannot repair a faulty network or fix incorrectly written logic. Server redundancy depends on you, the Control Engineer to build a robust environment to enable server redundancy to perform its job.

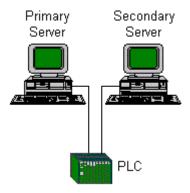
This section provides an overview of the decisions you need to make while designing your mission critical application.

Reviewing Hardware Requirements

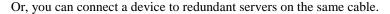
Because the secondary server in a redundant pair will be set up to run exactly the same functions (except for configuration functions) as the primary server, the secondary server in a redundant pair must be identical to the primary server; that is, the disk, memory, and input/output peripherals should be identical.

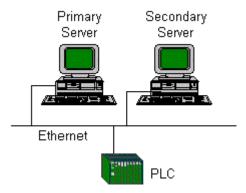
Cabling to devices may place the primary and redundant servers on the same or different cables. The type of cabling used will depend on the requirements of the device. Communications interface software supported by CIMPLICITY Server Redundancy attempts to minimize network traffic to and from the secondary server.

You can connect a device to redundant servers via different cables.



GFK-1353F 2-1





Server redundancy has hardware requirements for the computer and network.

Computer Requirements for Server Redundancy

CIMPLICITY HMI is designed to run on a wide range of computing hardware. The primary and secondary computers should use identical hardware. Detecting the failure of the primary computer requires that the hardware meet tight timing constraints. Saturating the CPU of the computer will cause a false transfer. Free CPU bandwidth and memory is essential for the system to react in a timely manner to real failures or spikes in your process (such as the line starting.) In order to use server redundancy your computer equipment must meet the following requirements:

- 1. Steady-State CPU Utilization of Primary, Secondary and viewers is less than 40%.
- 2. Steady-State Memory Utilization does not require page faulting¹.
- 3. Use equipment rated for the ambient temperature of your environment.

Server Redundancy requires that the primary and secondary computers run the Windows NT operating system. Because Microsoft positions Windows NT for mission critical application we recommend that Windows NT be used on your viewers as well. If you are using a development viewer license with your redundant system, that viewer must be running Windows NT and must have the redundancy option installed on it.

Network Requirements for Server Redundancy

Server redundancy uses your computer network to detect the failure of either server and to keep the point and alarm databases synchronized. Therefore, the reliability of your network is critical to the operation of server redundancy. We highly recommend the use of a networking consultant to design and configure your network. Faulty terminations, bad cabling or improperly configured network switches will cause problems in your system. Spending the time up-front to build a reliable network with quality components (NICs, Switches, Cable, etc) will save you time in the long run. Your network must meet the following requirements:

- Network must be reliable and properly configured.
 Additionally, the following recommendations should be implemented.
- Primary and secondary servers connected into the same intelligent network switch or hub.⁴

-

¹ Using the Windows NT Performance Monitor observe, the Memory / Pages/Sec Counter. This value should be zero.

- .3. Steady-State Memory Utilization should be less than 10%.⁵
- 4. Ping times between primary and secondary servers must be less than 10ms, between viewers and servers less than 30ms.
- 5. Use equipment rated for the ambient temperature of your environment.
- 6. The servers should not use DHCP unless the leases never expire.

Additionally, the following recommendations should be implemented.

- 1. Primary and secondary servers connected into the same intelligent network switch or hub.⁶
- 2. Consider using 100mbs Ethernet between the primary and secondary computers.
- 3. Consider isolating Server to PLC Traffic on a private network segment.

Server redundancy requires a reliable network, if network reliability is an issue you should consider implementing cabling redundancy between the servers and viewers.

GFK-1353F Reviewing Server Redundancy

2-3

⁴ A large volume of network traffic occurs between the primary and secondary computers. These two computers should be plugged into a network switch that will isolate the inter-server communications from the rest of the network.

⁵ Using the Windows NT Performance Monitor observe, the Memory / Pages/Sec Counter. This value should be zero

⁶ A large volume of network traffic occurs between the primary and secondary computers. These two computers should be plugged into a network switch that will isolate the inter-server communications from the rest of the network.

Reviewing Application Requirements

Server redundancy provides automatic synchronization of Point and Alarm Databases. Server redundancy provides automatic switchover of CimView application using Points and Alarms. Before you start building your application you should review the section in this manual entitled "Limitation of Server Redundancy", to verify that the features of CIMPLICITY that you intend on using are supported in server redundancy...

CIMPLICITY will run your application as you design it. CIMPLICITY cannot automatically fix your project if you design it incorrectly. Therefore, it is important that you design your project to be mission critical from the ground up. Also, it is imperative that you test your application in a server redundant environment with viewers during the development stage. Only with a properly configured project can you switch on server redundancy and have it work flawlessly.

We at GE Fanuc have designed many redundant systems using CIMPLICITY. We understand the methodology and design techniques needed to build a robust system. Therefore, we do recommend contacting your salesperson to obtain several days of design consultation before you start your first project, and several days of on-site support during deployment.

Scripting Requirements for Server Redundancy

The single biggest issue in building a server redundancy system is your user defined scripts. During failover, point values may be unavailable for a short time. Scripts must be written to properly handle these intermittent periods and to exit cleanly. Scripts that depend on cleanly exiting must be coded to trap the errors that can occur when a point goes unavailable. You must test your scripts during fail over to verify they operate correctly.

Use of Primary / Secondary Computers

The purpose of your primary and secondary computers is to read and process data from your devices, distribute it to viewers, and to remain synchronized. They need available CPU bandwidth to handle exception conditions in your process. If you have viewers in your system, the primary and secondary servers should not run user interface applications such as CimView. The secondary server is not a "spare" computer to be used to perform other chores like word processing, etc. It is a hot backup, dedicated to providing redundancy for your mission critical application.



Important: The primary computer must have a mapped drive to the secondary computer. It is through this mapped drive that a qualified user (a user with administrative privileges) can start and stop the slave.

Database Logging Requirements

If you are planning on using database logging, you should certainly read the information in this document on how to use logging within a server redundancy project. Additionally, in a mission critical application, the use of Microsoft Access as a database is not supported. Instead, Microsoft SQL Server, Oracle, or other supported database server must be used. If you plan on logging a large volume of data you may want to consider locating the database servers on separate computers within the same LAN / switch as the primary and secondary. Remember the total CPU utilization, including the database server, must be less than 40%.

Network Configuration Requirements

In addition to having a solid physical network, server redundancy requires specific network software configuration to be performed on every computer in the system. Since specific configuration is required on every computer you cannot just "plug" another viewer into the network and expect it to work. The network configuration must be updated on the viewer and related computers.

Time Synchronization Requirements

The times on the Primary and Secondary computer must be synchronized. Additionally, if using trending on viewer computers, the times on the viewers must be synchronized with the servers. It is your responsibility to ensure that the computer times are synchronized. There are a variety of commercial products available to maintain time synchronization between computers. If you choose to automatically synchronize your clocks do so at any time other than midnight.

GFK-1353F Reviewing Server Redundancy 2-5

Server Redundancy Overview

CIMPLICITY HMI software's Base System Functionality fully integrates Automatic Server Redundancy. This functionality transfers control from a primary to a secondary server when the primary goes down and, as a result, the connection between the primary and secondary is severed.

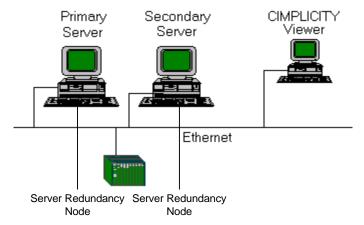
Redundant features are integrated into Point Management, Device Communications, User Registration and Alarm Management. The focus of redundancy in CIMPLICITY HMI software centers on:

- Data collection
- Applications driven by these data
- Alarms
- Users accessing these applications

CIMPLICITY HMI also offers the capability for manual redundancy. Manual Server Redundancy lets control be transferred from a primary to a secondary server, even if the primary is active and the two servers are connected. Transfer capability includes:

- Point management, including data collection
- Entire project control

For CIMPLICITY Server Redundancy, there are two configured computers—the primary server and the secondary server.



A <u>Primary Server</u> is the Server that normally takes the primary role in a redundant configuration. Each Primary Server has one Secondary Server.

A <u>Secondary Server</u> is essentially a mirror image of the Primary Server. It runs the same version of the software as the Primary Server and communicates to the same devices. When the Primary Server fails, the Secondary Server assumes control of the appropriate functions that normally run on the Primary Server. A Secondary Server cannot be a primary configuration node, and does not support any configuration functions.

Automatic Redundancy Operation Overview

This section will provide a general overview of how server redundancy operates so you can accurately design your mission critical application.

Server Redundancy is configured from within the Workbench on the primary computer. The primary computer has a mapped drive to a secondary computer. The Workbench will automatically distribute the configuration data to the secondary and can control startup / shutdown of the pair.

Summarizing Server Redundancy Operation



Important: A user must be logged on with administrative privileges when mapping the drive the slave will be running on. If the user does not have administrative privileges the project will not start on the slave.

In a normal state:

- The primary is in control or is the active server.
- The secondary is the standby server.
- The primary keeps the secondary Alarm, Point and User information synchronized.
- Viewers collect data from the primary computer.

When the primary fails:

- The primary is off line.
- The secondary becomes the active server.
- Viewers collect data from the secondary computer.

When the project on the primary is restarted:

- The primary obtains Alarm and User information from the secondary and automatically takes over these functions.
- The secondary continues to provide and collect point data for the viewers and the primary for synchronization.

After a system manager resets the primary:

- The primary collects point data and takes over point management as well as all other project functions.
- The secondary returns to standby mode.

See "Resetting the Primary Server after Recovery" in the "Recovery Procedures" chapter of this manual for more information about restarting the primary server.

GFK-1353F Reviewing Server Redundancy 2-7

Understanding Automatic Server Redundancy Limitations

There are some limitations to automatic server redundancy functionality and failure. Manual server redundancy is a solution for some of these limitations.

Limitations on Automatic Server Redundancy Functionality

The following limitations apply for automatic Server Redundancy:

- 1. You may not use the:
 - Multiple Projects feature on the redundant servers
 - Enterprise Server capability
- 2. The following are not supported:
 - Dynamic updates for the Event Manager
 - Recipes
 - SPC
 - Tracker
- 3. Viewers have the following limitations:
 - Fail over is not supported for Viewers in the following cases:
 - → BCEUI displays
 - → CimView screens with embedded Recipe objects
 - CimView screens with embedded SPC objects
 - → CimView screens with embedded Historical Data Analyzer objects
 - → Computers that use a Remote Access Server (RAS) or a Wide Area Network (WAN) connection
 - → Show Users displays
 - Viewers must have local copies of CimView screens to operate following fail over.
- 4. The primary server in redundancy must be a development server. (This is a licensing requirement.)
- 5. If you are accessing at logged data when the primary server fails, you will have to switch to the secondary data source to continue accessing the logged data for:
 - Trending
 - SPC
 - Historical Data Analyzer
- 6. For Trending, point-buffering information is lost on fail over.
- 7. Configuration changes that cannot be made dynamically require the entire project to be shut down on both computers then be updated and restarted.
- Dynamic configuration changes can only be made when both computers are running.
- 9. During fail over, device values are not read and setpoints are not written.

Limitations on Automatic Server Redundancy Failure Recovery

CIMPLICITY Server Redundancy will <u>not</u> cover the following failures. Application development for manual server redundancy can frequently circumvent these limitations:

- Loss of data due to failure of a single component involved in data collection. If a cable or LAN interface fails, CIMPLICITY software detects the problem, but it will not automatically start collecting data on the secondary server. Under these circumstances, a user may choose to shut down the primary server to allow the secondary server to take over.
- Loss of the communications link between CIMPLICITY primary and secondary servers while the primary server is still running.

If the link is lost, both servers will act as the primary server. The secondary server will need to be shut down, and the network repaired. CIMPLICITY software can then be restarted on the secondary server.

Reviewing Server Redundancy Data Collection

A runtime Point Management database that holds current data values is maintained on the primary server and duplicated on the secondary server.

The primary Point Manager:

- 1. Processes point updates from:
 - Device Communication and the Virtual Point Process on the primary server
 - All manual and automatic control functions
- 2. Sends updates to the secondary Point Manager.

If device communications processes are running on the primary server, the corresponding processes also run on the secondary server.

While the primary server is the master, the device communication modules on the secondary server operate in standby mode to minimize the impact of redundant data collection on the communications LAN or the programmable controller.

When the primary server terminates, the:

- 1. Secondary Point Manager automatically begins receiving its updates from
 - The Device Communications and Virtual Point Process on the secondary server
 - All manual and automatic control functions.
- 2. Device Communications on the secondary server:
 - Establishes full communications with the devices and scans all point values.

2-9

Reports all point data to the Point Manager.

GFK-1353F Reviewing Server Redundancy

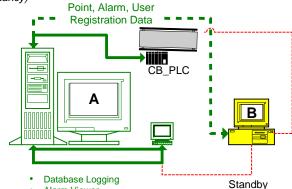
Example of Redundant Server Behavior

(Automatic Server Redundancy)

Primary server (A), 1 connected to a conveyor belt PLC and viewer, is active.

> (A) transmits point, alarm and user registration data to secondary server (B).

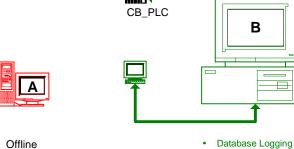
(B) is connected on standby.



Alarm Viewer

- Base Control Engine
- Point Manager
- User Registration
- **Primary Server** 2 (A) is down.

Secondary server (B) automatically controls all functions.



- - Alarm Viewer
 - Base Control Engine

- Point Manager
- User Registration



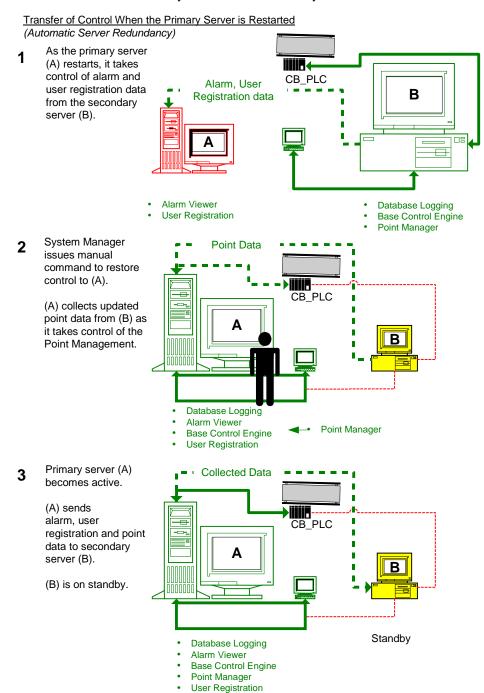
Important: Applications affected by duplicated point values are not supported⁷.

When the primary server is restarted, resynchronization takes place:

- The primary server immediately updates user registration and alarm data from the secondary server while it automatically takes over these functions.
- A CIMPLICITY System manager issues a manual command for the primary server to take over point management and device communication.
- 3. The primary server:
 - Collects point data from the secondary server
 - Takes control of point management and device communication

⁷ Normally CIMPLICITY reports point values as they change. After a failover, CIMPLCITY sends all the current point values to all interested applications regardless of whether the value has changed. For example, events that trigger off the point value being equal to some value may trigger again. It is your responsibility to design the project to function properly under these circumstances.

4. The secondary server returns to standby mode.



Reviewing Setpoint Use in Server Redundancy

Users can make setpoint requests on either the primary or secondary server via:

- Point Control Panel
- CimView
- Automatic Control Functions (Event Manager, Custom Programs)

While the primary server is running, all setpoints from the secondary server except those from the Automatic Control Function will be routed to the primary computer. All setpoint originating from Automatic Control Functions on the secondary will be discarded when the primary is in control.

Let's consider the case of the Event Manager. The Event Manager runs on both the primary and secondary computers. Events are triggered on both the primary and secondary computers. All setpoint requests invoked from the action or script tied to the event will be ignored on the slave computer. In other words, your scripts execute in tandem on both computers, but the output to the points is processed only on the master computer.

A Custom Program would be a PTMAP API program written by you that executes as a resident process within CIMPLICITY. Setpoints originating from this program will work the same as the Event Manager.

Reviewing Database Logging in Server Redundancy

When the primary server is in control, both the primary and the secondary server log alarm and point data into their separate databases. As a result, if the primary fails the secondary computer can continue to log data without loss of information.

When you bring a server back on line after a failure, a datamerge.exe utility:

- 1. Executes a merge from the primary to the secondary server.
- 2. Executes a merge from the secondary to the primary server.

See Recovery Procedures in this manual for more information.

The ability to conduct an accurate merge begins with your configuration.



Guidelines for Redundant Logged Database Identification

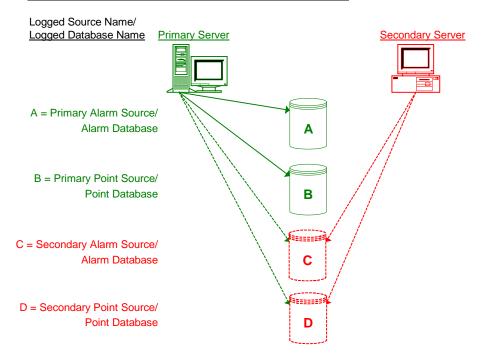
When you set up your redundant logged database configuration, you have to make sure that both the primary and secondary servers know where to log their own data. You also have to make sure that the primary server knows where the secondary server is logging data, in case it needs to access the secondary logged database after a failure.

When setting up redundant logged databases:

- 1. Set up the same database on the primary and secondary servers so you will have two actual databases that, under normal operation, will be identical.
- 2. Give the database on each redundant server:
 - The same name as the database on the other server
 - A different name Data Source Name (DSN) from the corresponding DSN on the other server

- 3. Set up the primary server to point to:
 - Its own database
 - The database on the secondary server
- 4. Set up the secondary server to point to its own database

Example of Redundant Logged Database Identification (conceptual)



See "Redundancy Configuration Procedures" in this manual for configuration details.



Important: Viewer applications, such as Trending, that use logged data from a server will not fail over to the database on the redundant server.

GFK-1353F Reviewing Server Redundancy 2-13

Defining Alarm Management Behavior in Server Redundancy

The Alarm Manager on the primary server receives its updates from CIMPLICITY services on both the primary and secondary servers. CIMPLICITY applications that generate alarms (Point Management, Event Manager⁸ etc.) will not generate alarms when the corresponding application is running on the primary server.

Exceptions to this rule are:

- Device communications alarms.
- Process down alarms.
- Node lost alarms.

Defining User Registration in Server Redundancy

A runtime database for users is maintained by User Registration on the primary server. This information is passed to User Registration on the secondary server.

Defining CimView Behavior in Server Redundancy

CimView applications running on the primary server or viewers receive point updates from the primary point manager. CimView applications running on secondary server receives updates from the point manager running on the secondary server. All setpoints are routed to the primary point manager. When the primary server is lost, CimView applications on viewers automatically begin receiving updates from the secondary point manager.



Important: Trend Controls on CimView screens that use logged data will not fail over to the database on the redundant server.

Defining Failover Period in a Server

CIMPLICITY Interprocess Communications has a built-in probing mechanism, independent of TCP/IP's network probing mechanism. This was introduced so that you can configure a smaller failover period than the TCP/IP default timeout period of 2 hours. This expedites detection of a failed node for Server Redundancy. The default time out is 15 seconds.

⁸ From a Basic Script running in the Event Manager there is a way to force an alarm to be generated when executed on the Slave Computer. Consult the documentation for AlarmGenerate in the Basic Control Engine Language Reference Manual.

Manual Redundancy Overview

Although automatic server redundancy is an essential feature of CIMPLICITY HMI, it requires total failure of the primary server for the secondary server to take over. There are specific failures when you need the secondary server to take over a function or the entire project, even when the primary server has not failed. Therefore server redundancy provides an application interface to allow you to trigger a failover when a specific criteria is reached.

There may be a failure involving the primary server with the:

- Software, when for some reason, the:
 - → Data collection stops
 - → Project goes down, even though the server continues to function
- Device communication, when the:
 - → Device connection to Point Management (PTM) is severed
 - → All devices, Alarm Manger (AM), User Registration (UR) and Point Management (PTM) applications lose contact with the processes

Functions to Address Specific Failures

CIMPLICITY HMI offers four functions to address these issues. They are:

For software failure:

- 1. Point management transfer, including data collection
- 2. Entire project fail over

For device failure:

- 1. Point management transfer
- 2. Entire project fail over

The functions reside in the Redundancy.dll and can be called by any programming language, like the Basic Control Engine, that is capable of calling a DLL entry point.

The functions are:

```
COR_BOOLEAN failover_project(COR_STATUS *retstat)
```

Causes the local project to shutdown.

```
COR_BOOLEAN failover_data_collection(COR_STATUS *retstat)
```

Causes the current slave computer to become the current master computer.

```
COR_BOOLEAN redundant_is_redundant()
```

Tells if this is a redundant project.

```
int redundant_local_index()
```

Returns the index of the global point element that has the status of the local device.

ReturnsIf on the0Primary1Secondary.

GFK-1353F Reviewing Server Redundancy 2-15

int redundant_remote_index()

Returns the index of the global point element that has the status of the remote device

ReturnsIf on the0Primary1Secondary.

You, the system manager, will configure a specific global point and provide the logic to determine when a changeover will occur. Basically the logic can be whatever you want, as long as it is running as part of the project.



Note: Aids that are in your CIMPLICITY HMI directory, if you installed the server redundancy option include:

- Mon_failure.c, a sample program to review as a working example. It is located
 at:
 - ...\CIMPLICITY\Hmi\api\redundant_api\mon_failure.c
- Redundancy.h, a "C" header file that contains the prototypes for the function. It is located at:
 - ...\CIMPLICITY\Hmi\include\inc_path\redundancy.h

Tools for Device Failure

The devcom toolkit provides the current status of a device connection to Point Management (PTM). Whenever the status of the connection changes the devcom will send a message to Point Management.

Point Management will set a global point based on the status of the device connection.

If there is a failure in the:

Devcom

All the devices for the devcom are marked unavailable

Remote PTM

All of the remote devices are marked unavailable

Local PTM

The application fails over to the remote PTM

The remote PTM marks the local devices as unavailable

A global BOOLEAN array point of two (2) elements indicates the status of the device connection.

The value of: Indicates that the devcom:

1 Is communicating with the device

O Is not communicating with the device

Adhering to Point Requirements for Manual Server Redundancy

The point you create to determine when either data collection or the entire project should be transferred to the secondary server is very specific. It must meet four conditions. It must:

- 1. Have the same name as the name of the device.
- 2. Be a Boolean point.
- 3. Have two (2) elements (for example, the status of the device on the primary server and the status of the device on the secondary server).
- 4. Be a global point.

Transferring Point Management Manually (Including Data Collection)

In a normal state the primary server carries out several processes that can be classified as point management.

Point management includes:

- Data collection
- Virtual point processing
- Sending information to CimView screens

If the primary server stops collecting data from one device, but is still running and communicating with the secondary computer, there is no automatic fail over.

Under these circumstances or for whatever reasons you specify, you can manually transfer point management from the primary to the secondary server.

After the transfer the:

Primary server maintains control of processes such as:

Software

- → Database logging
- → Alarm viewer
- → Base control engine

Devcom

- → Alarm Manager (AM)
- → User Registration (UR)
- → Point Management (PTM)
- Secondary server takes over point management



To manually transfer point management from the primary to secondary server:

- Create a specific Boolean point with the same name as the device being monitored.
- 2. Call this function:

failover_data_collection()

Specify what actions should occur if the point changes from 1 to 0 through a Basic script.

GFK-1353F Reviewing Server Redundancy 2-17

Example

Your primary server is connected to a PLC for a conveyor belt called **CB_PLC** and a CimView screen.

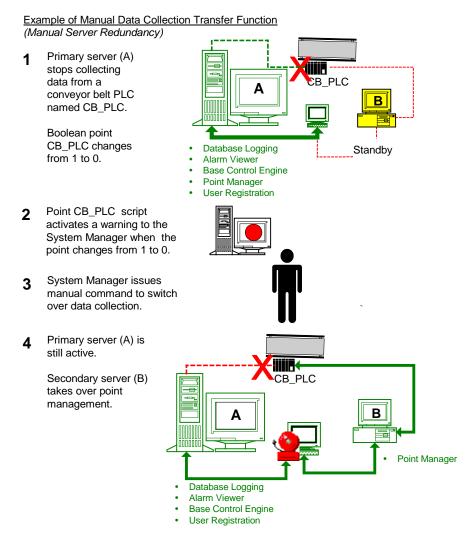
You have configured a global Boolean point called **CB_PLC** that:

- Monitors the status of the device on the primary server
- Is on standby on the secondary server
- Alerts the system manager, if it changes from 1 to 0

The primary server stops collecting data from the CB_PLC device.

The system manager is alerted and switches data collection to the secondary server.

The secondary server takes over point management function.



Forcing Manual Project Transfer

In a normal state the primary server is the active server.

The active server controls all the processes in the project.

If the primary server loses contact with one device, but is still running and communicating with the secondary server, there is no automatic fail over.

Under these circumstances or, for whatever reasons you specify, you can manually force a fail over from the primary to the secondary server.



To manually force a project transfer:

- 1. Create a specific Boolean point with the same name as the device being monitored.
- 2. Call the function:

```
failover_project ()
```

3. Specify what actions should occur if the point changes from 1 to 0 through a Basic script.

Example

Your primary server is connected to a PLC for a conveyor belt called **CB_PLC** and a CimView screen.

You have configured a global Boolean point called **CB_PLC** that:

- Monitors the status of the device on the primary server
- Is on standby on the secondary server
- Alerts the system manager, if it changes from 1 to 0

The primary server loses connection with the CB_PLC device.

The system manager is alerted and fails over the entire project from the primary to the secondary server.

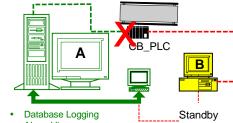
GFK-1353F Reviewing Server Redundancy 2-19

The secondary server takes over the primary server role.

Example of Manual Project Failover Function (Manual Server Redundancy)

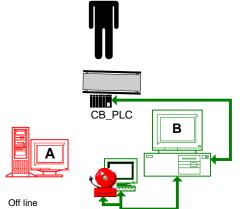
Primary server (A) loses connection with Conveyor belt PLC named CB_PLC.

> Boolean point CB_PLC changes from 1 to 0.



- Alarm Viewer
- Base Control Engine
- Point Manager
- User Registration
- Point CB_PLC script 2 activates a warning to the System Manager when the point changes from 1 to 0.
- System Manager issues 3 manual command to fail over the project from A to B.
- Primary server (A) is off line.

Secondary server (B) becomes active.



- Database Logging
- Alarm Viewer
- Base Control Engine
- Point Manager
- User Registration

Configuring Server Redundancy

About Redundancy Configuration Procedures

This chapter documents the configuration procedures needed to support Server Redundancy for CIMPLICITY HMI for Windows NT.

Before you begin configuration, make sure that the same version of CIMPLICITY software is installed and licensed on both servers of each redundant pair as described in the <u>CIMPLICITY Base System User Manual</u> (GFK-1180). In addition, you must install all required application options, protocols and databases software on both computers.

Review:

- Base System configuration.
- Database logging configuration.

Base System Configuration

Configure the base system in the following order. :

Configure:

- 1. A project.
- 2. A network and verify configuration.
- 3. Device communications.



Important: You need to install the redundancy option on all Viewers.



Note: Global points are obsolete in CIMPLICITY 5.0. Instead use the points that are created in the redundancy object. *See the "Using the Redundancy Object" chapter in this manual for details.*

GFK-1353F 3-1

1. Configure a Project for Server Redundancy

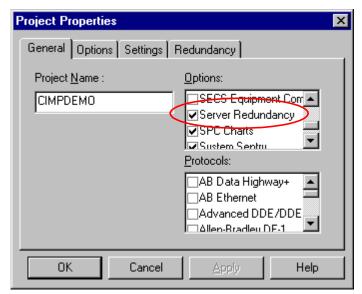
The first step in using server redundancy is to configure your project to be redundant.

You use the Project Properties dialog box to tell the primary server where to send files and screens and collect data (after a failure) from the secondary server.

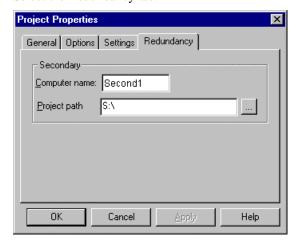


Step 1. Configure a project to be redundant:

- 1. Select Project on the Workbench menu bar.
- Select Settings.
 The Project Properties dialog box appears.
- 3. Select the General tab.



- 4. Check Server Redundancy in the Options box.
- 5. Select the Redundancy tab.



6. Enter the following information in the Redundancy tab:

Computer name Enter the name of the secondary Server.

Project path Enter the directory on the secondary Server

where the CIMPLICITY project will be stored.

The drive must be a mapped drive on the primary

server.

UNC filenames are *not* supported.

Configuration files and screens are copied from the primary server to the Project path whenever a Configuration Update is performed.



Important: Make sure you configure the logging setup on both the primary and secondary server through the Database Logger in the CIMPLICITY HMI Workbench. *See "Managing Database Logging" in the CIMPLICITY HMI Base System User's Manual.*

2. Configure Networks for Server Redundancy

The second step when configuring a base system for server redundancy is to configure and verify the network.

Configuration includes host names.



Important: SR requires that all computers (primary, secondary and viewer) must have their names and IP addresses configured and these names must match the actual computer names. You may configure the host names in DNS, WINS or in the local host file on each computer, depending on the networking resources available at your site. SR will not function correctly if this information is not configured. If you do not understand network configuration you should obtain the services of someone that does.

Once the configuration is complete, the following tests should be run.

- 1. From the primary computer ping primary, secondary and all viewers by name and by address.
- 2. From the secondary computer ping primary, secondary and all viewers by name and by address.
- 3. From each viewer, ping primary and secondary by name and address.
- 4. Verify computer names of each computer match.



Note: Keep alives are automatically configured on a:

- Server when redundancy is installed and
- Viewer when Viewer redundancy is installed.

The following example demonstrates how to ping by name, by address and determine the computer name.

3-3

GFK-1353F Configuring Server Redundancy

```
C:\WINNT\system32>ping albsagp2

Pinging albsagp2 [3.26.4.215] with 32 bytes of data:

Reply from 3.26.4.215: bytes=32 time<10ms TTL=128

Reply from 3.26.4.215: bytes=32 time<10ms TTL=128

Reply from 3.26.4.215: bytes=32 time<10ms TTL=128

C:\WINNT\system32>ping -a 3.26.4.215

Pinging ALBSAGP2 [3.26.4.215] with 32 bytes of data:

Reply from 3.26.4.215: bytes=32 time<10ms TTL=128

C:\WINNT\system32>set computername

COMPUTERNAME=ALBSAGP2

C:\WINNT\system32>
```

To verify names using the above example as a reference.

TO VEHILY INAMILES REFERENCING THE ADOVE EXAMIN	To Verify Names	Referencing the Above Example
---	-----------------	-------------------------------

Ping by Name ping albsagp2 first translates albsagp2 to an IP

Address and then verifies communication to the

computer.

albsagp2 has an IP address of 3.26.4.215.

The time required to Ping must be less than 10ms between primary and secondary and less than 30ms between

viewers.

This step verifies that the network software can convert a

hostname to an IP Address.

Ping by Address Type ping -a 3.26.4.215.

The output of **ping albsagp2** provides the IP Address.

This step verifies that the network software can convert the IP Address back to the same node name as entered in the first step. If you obtain a different IP Address back this may indicate that you have duplicate entries for the IP Address in you network lookup tables. This must be

corrected before continuing.

Continue Pinging In this example we just ping one computer.

You would continue to ping the other computers

(secondary, viewers, etc)

Check Computer Names Type set computername to return the current setting.

This final step on each computer is determines if the system's computer name is the same as the computer name configured in the network. This setting must match the name returned in the above two tests. If not this must be corrected by either changing your computername or changing the network software configuration before

continuing.

3. Configure Device Communications for Server Redundancy

Specific Device Communications configuration such a driver or interface card configuration will need to be configured and tested on the secondary before starting redundancy. Consult the appropriate device communications manual for additional details.

Unsolicited Data

The Device Communications module receives and processes unsolicited data reported from factory devices.

Unsolicited data must be directed to the to the secondary server in addition to the primary server, so it can be processed by the Device Communications/Point Manager on the secondary server when the primary server fails.

4. Configure Global Points for Server Redundancies

The next step is to configure virtual points to track redundant server status during system operation. The points have the following requirements:

- Naming convention is:
 - → MASTER_PTM_RP for the primary server
 - → SLAVE_PTM_RP for the secondary server
- Type is virtual
- Class is Digital
- Calculation for the point is *None* (default).

A point will take on a value of:

- 1 if the server it represents is currently operating as the primary server
- 0 if the server is the secondary server

The current Primary Point Manager will only change the values. This implies that point updates to the global points will occur when:

- There is a redundant server failure
- Redundant servers are synchronized at startup
- An orderly transition from secondary to primary server occurs.



Important: If you are using point lines in Trending that automatically look for the data source, you must configure **MASTER_PTM_RP** and **SLAVE_PTM_RP**. These are the points that Trending needs to failover to the secondary server if the primary is down.

GFK-1353F

Database Logging Configuration

When you set up the same database on the primary and secondary server (so you will have two actual databases that, under normal operation, will be identical) you need to identify them for data logging. You do this by making entries in the:

- Windows ODBC Data Source Administrator dialog box
- CIMPLICITY HMI Logging Properties dialog box.

In logged database redundancy, you need to configure CIMPLICITY logging redundancy on both the primary and secondary server through Windows NTcontrol panels.

Configuring Windows ODBC Data Source Administrator



Important: Viewer applications, such as Trending, that use logged data from a primary server will not fail over to the database on the redundant server.



Caution: On the primary server, make sure you have specified the redundant server in the *CIMPLICITY HMI Workbench* under **Settings** found on the Workbench menu bar.

Redundant Database Setup Using an SQL Server

Follow procedures for five basic steps to configure, in the ODBC Data Source Administrator, a redundant database setup using an SQL server. The steps are:

- **Step 1.** Display the System DSN tab. *See page 3-7*.
- **Step 2.** Select the driver for a new data source. See page 3-8.
- **Step 3.** Configure the primary data source on the primary server. *See page 3-8*.
- **Step 4.** Configure the secondary data source on the primary server. *See page 3-12*.
- **Step 5** Repeat Steps 1-4 on the secondary server.

When you complete this setup, go to the Logging Properties dialog box in the CIMPLICITY Workbench to identify the files you have set up. *See page 3-15 for details*.

Step 1. Display the System DSN Tab

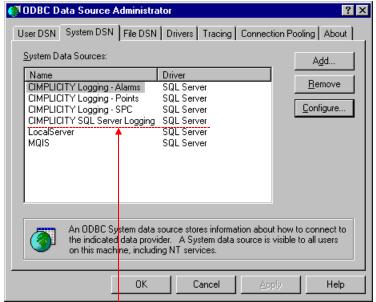
1. Click the **ODBC** icon in the Windows NT Control Panel.



The ODBC Data Source Administrator dialog box appears.

2. Select the System DSN tab.

The first time you select the System DSN tab, it will have the same CIMPLICITY SQL Server entry on both the primary and secondary server. It is called CIMPLICITY SQL Server Logging.



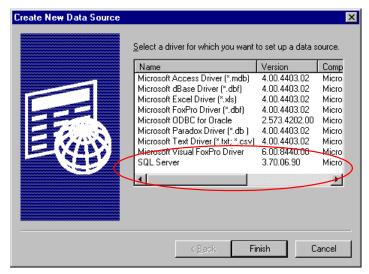
SQL Server Logging

Step 2. Select the Driver for a New Data Source

If the data source and driver you need displays on the System DSN tab, go to Step 3.

1. Click **Add** on the System DSN tab.

The Create New Data Source dialog box opens and displays a list of drivers installed in your network, from which you select the appropriate driver.



- 2. Select the driver.
- 3. Click **Finish**.

Result: An ODBC SQL Server dialog box appears in which you begin to set up the data source.

Step 3. Configure the Primary Data Source on the Primary Server

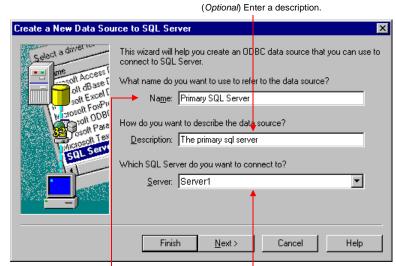
On the Primary server

(Go to 2 if you are creating a new data source and have just completed Step 1.)

1. Click **Configure** on the System DSN tab of the ODBC Data Source Administrator dialog box, if you are configuring a driver that already exists.

An ODBC SQL Server dialog box dialog box appears if you clicked **Configure** or if you selected a new driver in the Create New Data Source dialog box (Step 2).

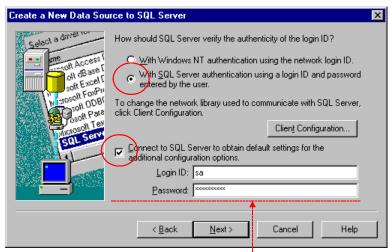
- Enter specifications in the first Create a new Data Source to SQL Server dialog box as follows:
 - A. Enter a unique Name for the primary server data source. This name can be local.
 - B. (Optional) Enter a description of the source.
 - C. Select the primary server from the drop down menu in the Server field.



Enter a unique name.

Select the primary server.

- 3. Click Next.
- 4. Enter specifications in the second Create a new Data Source to SQL Server dialog box as follows:
 - A. Check With SQL Server authentication using a login ID and password entered by the user.
 - B. Check Connect to SQL Server to obtain default settings for the additional configuration options.
 - The Login ID and Password fields are enabled.
 - C. Enter the ID required to access to database in the Login ID field.
 - D. Enter the password required to access the database in the Password field.

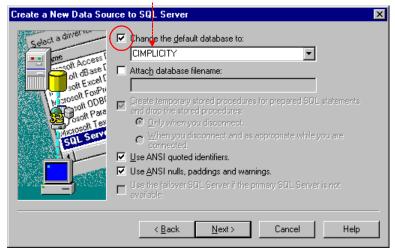


Enter the required Login ID and password for access to the database.

- 5. Click Next.
- 4. Enter specifications in the third Create a New Data Source to SQL Server dialog box as follows:
 - A. Check Change the default database to.

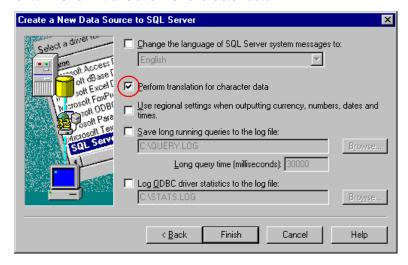
B. Select the name of the default database for any connection made using this data source from the drop down list.

Select the default database.



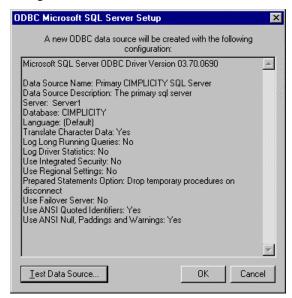
- 5. Click Next.
- 6. Enter specifications in the fourth Create a New Data Source to SQL Server dialog box as follows:

Check Perform translation for character data.



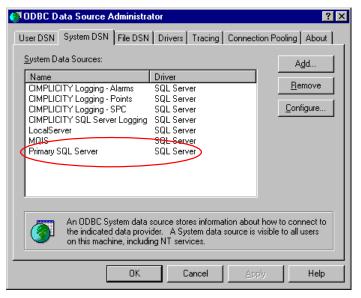
7. Click **Finish**.

An ODBC Microsoft SQL Server Setup screen displays the details of your configuration.



7. Click **OK** if the specifications are correct.

Result: The SQL Server data source is created and displays in the Data Source list on the System DSN tab.



Step 4. Configure the Secondary Data Source on the Primary Server

On the Primary server

(Go to 2 if you are creating a new data source and have just completed Step 1.)

1. Click **Configure** on the System DSN tab of the ODBC Data Source Administrator dialog box, if you are configuring a driver that already exists.

An ODBC SQL Server dialog box dialog box appears if you clicked **Configure** or if you selected a new driver in the Create New Data Source dialog box (Step 2).

- 2. Enter specifications in the first Create a new Data Source to SQL Server dialog box as follows:
 - A. Enter a unique Name for the secondary server data source. This name can be local.
 - B. (Optional) Enter a description of the source.
 - C. Select the server that will be the secondary server from the drop down menu in the Server field.

(Optional) Enter a description. Create a New Data Source to SQL Server This wizard will help you create an ODBC data source that you can use to connect to SQL Server. oft Access What name do you want to use to refer to the data source? 1 sze ab na Name: Second SQL Server 1800 Hos How do you want to describe the data source? Description: The secondary sql server Which SQL Server do you want to connect to? Server: Server2 • Finish Help Next> Cancel

3. Click **Next**.

- 4. Enter specifications in the second Create a new Data Source to SQL Server dialog box as follows::
 - A. Check With SQL Server authentication using a login ID and password entered by the user.

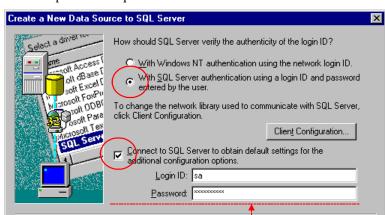
Select the secondary server.

B. Check Connect to SQL Server to obtain default settings for the additional configuration options.

The Login ID and Password fields are enabled.

Enter a unique name.

C. Enter the ID required to access to database in the Login ID field.



D. Enter the password required to access the database in the Password field.

Enter the required Login ID and password for access to the database.

Cancel

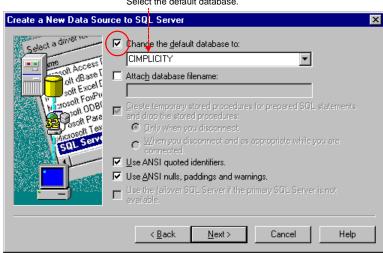
Next>

Help

- 5. Click Next.
- 4. Enter specifications in the third Create a new Data Source to SQL Server dialog box as follows::

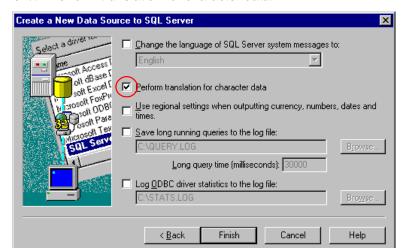
< <u>B</u>ack

- A. Check Change the default database to.
- B. Select the name of the default database for any connection made using this data source from the drop down list.



Select the default database.

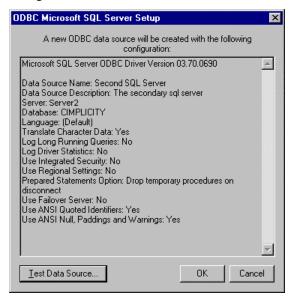
- Click Next.
- 6. Enter specifications in the fourth Create a new Data Source to SQL Server dialog box as follows:



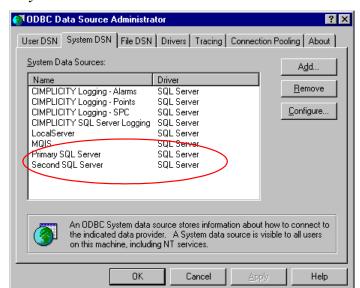
Check Perform translation for character data.

7. Click Finish.

An ODBC Microsoft SQL Server Setup screen displays the details of your configuration.



7. Click **OK** if the specifications are correct.



Result: The SQL Server data source is created and displays in the Data Source list on the System DSN tab.

Configuring the Logging Properties Dialog Box

In order to identify the database logger files in your CIMPLICITY project, you specify the source of both the primary server and secondary server database logger files through the CIMPLICITY HMI Project Properties dialog box located on the primary server.



To identify the database logger data source in a CIMPLICITY HMI project:

- 1. Click Project on the Workbench menu bar.
- 2. Select Properties.
- 3. Select the Settings tab.
- 4. Select Database Logger.
- 5. Click Settings.

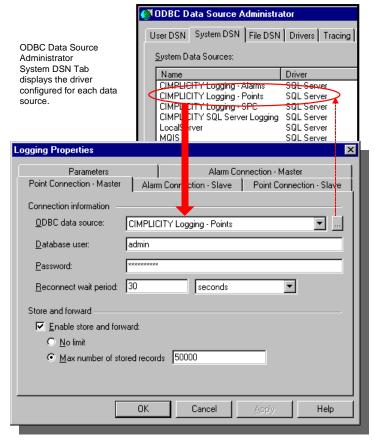
The Logging Properties dialog box opens:

6. Select the Point Connection - Master tab.

GFK-1353F

 Select a SQL Server ODBC data source from the drop down menu of available data sources that is the data source for that server.

Tip: Click the **ODBC Data Source** button to the right of the ODBC data source field to open the ODBC Data Source Administrator dialog box. You can then see the drivers configured with each data source and make any necessary changes or additions.



- 8. Enter the Database user needed to connect to the selected database driver. This field is required if you are connecting to a SQL Server.
- 9. Enter the Password needed to connect to the selected database driver. This field is required if you are connecting to an SQL Server.
- 10. Enter the Reconnect wait period, which is amount of time the Database Logger waits between reconnect attempts when the connection to the database is lost in the. The default is 30 seconds. Enter a value between 0 seconds (continuous retries) and 24 hours.

11. Check the Enable Store and Forward check box to enable Store and Forward. After you enable the feature, use the radio buttons to select between unlimited or limited storage of database records.

Unlimited Database Logger stores an unlimited number

of records while its connection to the database is down. The number of records actually stored is determined by the amount of time the connection is lost and by the amount of free disk space you have.

Max number of stored records Database Logger stores a specified number

of records when its connection to the database is down. Enter a number between 1

and 4,294,967,295.

12. Repeat these steps for the other three tabs so you will have configured all four tabs:

Point Connection - Master Primary (master)

Point Connection - Slave Second (slave)

Alarm Connection - Master Primary
Alarm Connection - Slave Second

13. Click **OK** or select the Parameters tab.

Result: CIMPLICITY validates your entries. If the Data Logger is unable to connect to the selected database, validation fails.



Important: On each tab, make sure that you select the correct data source for the computer (master / slave) that the tab represents.



Guidelines and notes about specific data sources:

1. CIMPLICITY SQL Server Logging

A Microsoft SQL Server data source that logs data to an on-node SQL Server database. You must install SQL Server (sold separately) to use this data source.

If you are connecting to a SQL Server, you may be prompted for a database name during validation.

2. Oracle Database

You may see the ODBC data source that you created for Oracle.

You may be prompted for a Server ID during validation. Enter the Alias Name for the Oracle database in this field.

GFK-1353F

Using the Redundancy Object

About the Redundancy Object

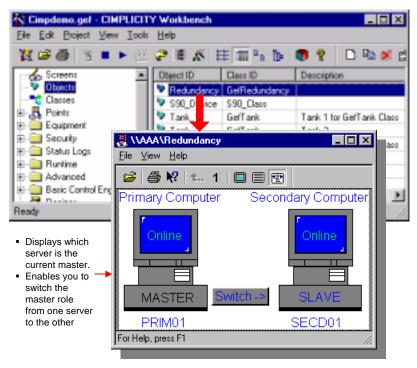
When you activate the server redundancy option in the Workbench, CIMPLICITY automatically installs a Redundancy object, which is an object of the redundancy class.

The Redundancy object enables you to easily:

- View whether or not the primary and/or secondary server is running,
- Switch the master role from one server to the other when you need to take the current master offline,
- Switch the master back when the original master is brought back on line and
- Configures a set of point to use in your application.

This capability enables you to efficiently switch control back and forth while ensuring that data is not lost.

CIMPLICITY Redundancy object



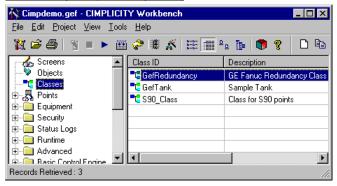
GFK-1353F 4-1

Reviewing the Redundancy Object Components

When you enable the server redundancy option CIMPLICITY automatically creates the following.

1. GefRedundancy class.

GEFRedundancy Class (Automatically Created)



2. Redundancy object.

Redundancy Object (Automatically Created)



3. CIMPLICITY Redundancy object points as follows:

REDUNDANCY.PRI_ACTIVE Primary computer is active.

(i.e. CIMPLICITY is running on

the primary computer.)

REDUNDANCY.PRI_MASTER Primary computer is the master.

REDUNDANCY.RESTORE_PRIMARY When set to 1(by a button on the

Redundancy CimView screen), the master is switched to the primary

computer.

REDUNDANCY.SEC_ACTIVE Secondary computer is active.

(i.e. CIMPLICITY is running on

the secondary computer.)

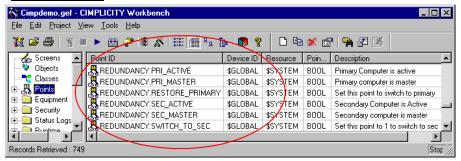
REDUNDANCY.SEC_MASTER Secondary computer is the master.

REDUNDANCY.SWITCH_TO_SEC When set to 1(by a button on the

Redundancy CimView screen), the master is switched to the secondary

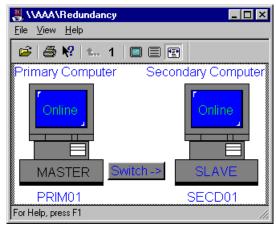
computer.

Redundancy Object Points



4. GefRedundancy CimEdit/CimView screen.

Redundancy CimView Screen (Automatically Created)





Note: You do not have to do any configuration for the redundancy class and object object. CIMPLICITY does it all for you.

See the "Configuring Classes" chapter in the <u>CIMPLICITY Base System User's Manual</u>, GFK-1180, for information about CIMPLICITY classes.

GFK-1353F Using the Redundancy Object 4-3

Redundancy Object Use

The Redundancy object is straightforward to use.

Steps to use the Redundancy object are:

- **Step 1.** Display the Redundancy CimView screen.
- **Step 2.** Monitor the servers through the Redundancy screen.
- **Step 3.** Switch the master role between redundant computers.

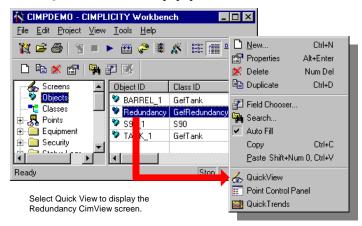
Step 1. Display the Redundancy CimView Screen

The Redundancy CimView screen is configured and ready for use.

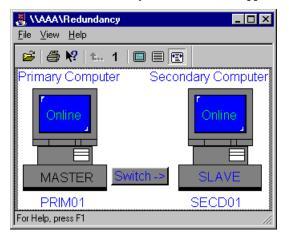


Step 1. Display the Redundancy CimView screen:

- 1. Make sure the project is running on the local computer.
- 2. Select the Objects icon in the Workbench left pane.
- 3. Right-click the Redundancy object in the Workbench right pane.
- 4. Select Quick View from the popup menu.



Result: The Redundancy CimView screen appears.



Step 2. Monitor the Servers through the Redundancy Screen

Once the Redundancy CimView screen displays for the project, you can review which:

- Computers are running.
- Computer is the master.
- Computer is the slave.

If both computers have the same project version running a **Switch** button displays that enables you to switch the master role from one to the other.

Both computers are running. The:

- 1 Primary is the master.
- 2 Secondary is the slave
- $\label{eq:condition} 3 \mbox{ Switch button enables you to switch the master role to the secondary.}$
- 4 Primary computer name.
- 5 Secondary computer name.

GFK-1353F Using the Redundancy Object 4-5

Step 3. Switch the Master Role between Redundant Computers

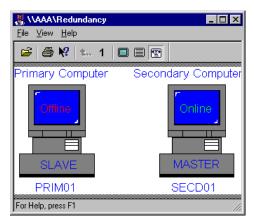
Click the **Switch** button to switch the master role from one computer to the other.

An example of a progression of actions using the Redundancy CimView screen is as follows.

Example: Using the Redundancy Object CimView Screen

The secondary computer the master and the primary computer is offline.

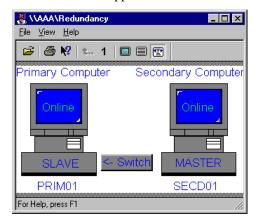
View the Redundancy CimView screen the secondary computer.
 The secondary computer displays as the master; the primary computer displays as the slave and offline.



- 2. Bring the primary computer back online.
- 3. Restart the CIMPLICITY project.
- 4. View the Redundancy object on the primary computer.

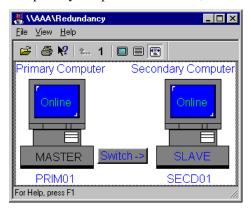
The primary computer displays as the slave and online.

A **Switch** button appears.



2. Click **Switch**.

The primary computer is the master; the secondary computer is the slave.



End of example.

GFK-1353F Using the Redundancy Object

Recovery Procedures

Normal Operating Procedures

Normal operating procedures in server redundancy involve:

- Run and stop redundant CIMPLICITY projects.
- Starting a project from the secondary server.
- Configuring the project to start on both the primary and secondary servers when they power up.

This section describes how to insure that the operating procedures perform smoothly.

Starting and Stopping Redundant CIMPLICITY Projects

When all hardware is working correctly, CIMPLICITY software can be started and shut down using the **Run** and **Stop** tools in the CIMPLICITY Workbench on the primary server.



Important: Under most circumstances you should use the Workbench to start redundant projects. This is because the Workbench:

- 1. Allows you to start up both systems in one coordinated action. (If you use CIMPLICITY Options to startup on the primary, you need to wait for the primary to finish its startup and then start the secondary.)
- 2. Will update the slave node configuration as required before starting the project, making sure that the master and slave nodes are synchronized.

A rare exception to normal startup occurs if, there is a catastrophic event that forces both computers to shut down, e.g. the power failed. In this situation, the last active master must be the first restarted to ensure data integrity in the following areas:

- Manual mode data and values.
- Saved point values.

If, the secondary server was the only computer running before shutting down, it should start first, as the master. Data that was collected before the shutdown can then be failed over to the primary server before it is reinstated as the master.

GFK-1353F 5-1



Tip: If one project is running and one is stopped both the **Run** and **Stop** buttons on the

Workbench toolbar are active _____. Click either button to determine which project is running.



To start a redundant project:

1. Do one of the following:

Method 1

- A. Click Project on the Workbench menu bar.
- B. Select Run.

Method 2

Click the **Run** button on the Workbench toolbar.

The Redundant project stop dialog box opens when you use either method.

The buttons are dimmed for servers that are running.

2. Select Run.

The Start Redundant Project dialog box opens.



- 3. Select one of the following:
 - Primary & Secondary to start the project on both the primary and secondary servers
 - Primary only to start the project only on the primary server
 - Secondary only to start the project only on the secondary server
- 4. Click **Start** to start the project.



To stop a redundant project:

1. Do one of the following:

Method 1

- A. Click Project on the Workbench menu bar.
- B. Select Stop.

Method 2

Click the **Stop** button on the Workbench toolbar.

The Stop Redundant Project dialog box opens.

The buttons are dimmed for servers that are not running.

Stop a Redundant Project Example



- 3. Select one of the following:
 - Primary & Secondary to stop the project on both the primary and secondary servers.
 - Primary only to stop the project only on the primary server.
 - Secondary only to stop the project only on the secondary server.
- 4. Click **Stop** to stop the project.

Starting the Project from the Secondary Server

In case the primary computer is unavailable, the project can be started on the secondary from the secondary computer. Starting the project simultaneously on both computers is not supported and will cause problems.



To start CIMPLICITY from the secondary server:

- 1. Open the CIMPLICITY Options dialog box.
- 2. Select the project file from the project directory on the secondary computer
- 3. Click Start.

GFK-1353F Recovery Procedures 5-3

Configuring the Project to Start at Boot

The project can be configured to start on both the primary and secondary computers when they power up.



Important: Make sure that the projects do not start at the same time if they are configured to start on both the primary and secondary computers when they power up. Failure to ensure this can result in both computers considering themselves the master.

To provide a mechanism for dealing with a Power On situation where both computers boot at the same time you can configure a parameter to delay the secondary computer's startup until the primary is complete.



To delay the secondary computer's startup until the primary is running:

Configure the following global parameter in the project.

SLAVE_STARTUP_TIMOUT | 1 | < TIME-MINUTES >

Where

computer plus an additional minute.

This value you empirically determine by measuring the startup time on

the master.

See the appendix "Configuration Parameters" in this manual for more details about server redundancy configuration parameters.



Note: It is recommended that you use the Workbench to start redundant projects.

Primary Server Failure

When the server fails in automatic server redundancy, the secondary server automatically takes control. Then, you, the system manager, have to:

- Find the cause of the problem.
- Reset the primary server after recovery.
- Synchronize database logging files.

When you have finished, redundancy will return to normal.

Understanding System Operation during Failover

When the primary server of a redundant pair fails, the secondary server goes from standby to active mode to insure that all essential areas in the project continue to operate.

Areas include:

- Device communications and point management.
- Alarm management.
- User logons.
- Runtime interfaces.

Device Communications and Point Management

Device Communications on the secondary server begins actively polling for data and passes point data to the Point Manager on the secondary server, which now becomes the primary Point Manager. Any viewer process that was connected to the original primary Point Manager will automatically switch over to the new primary Point Manager, which will now assume all supervisory and control functions.



Note: Between the time that the primary server is lost and before the secondary server takes over, users may notice an interruption in system performance. During this time, point values will not be updated, setpoints and alarm acknowledgments will not complete, and users will not be able to log on or off.

Alarm Management

The Alarm Manager on the secondary server becomes the primary Alarm Manager. No alarm data is lost because the Alarm Manager on the primary server continually updated the alarm list for the Alarm Manager on the secondary server. The new primary Alarm Manager will now process all alarm updates and provide alarm information to all interested processes.

User Logons

The User Registration process on the secondary server becomes the primary User Registration process. No user registration data is lost because User Registration on the primary server continually updated the user list for User Registration on the secondary server. The new primary User Registration will now process all user logins and logouts and provide information on user views.

GFK-1353F Recovery Procedures 5-5

Runtime Interfaces

When the primary server fails, all CimView, Alarm Viewer and Point Control Panel sessions running on that server are lost.

- CIMPLICITY user interface accessed from console on the primary server.
 When the primary server fails, this console is no longer usable. The user will
 - have to move to the console on the secondary server, log in, and access the CIMPLICITY user interface from there.
- CIMPLICITY user interface accessed from a Viewer.

The user interfaces will fail over to the new master.

Detecting the Cause of Primary Server Failure

Server failure may be due to:

- CIMPLICITY software shutdown on either server
- Network failure between the primary and secondary servers
- Loss of server due to loss of power or equipment failure

Server failure is detected by the IPC Router, which is the communications process that runs on each server.

- 1. The Router sets up links to each server in the system and sends messages to each node at a set interval.
 - The probe interval is defined in REDUND_PROBE_DELAY which is set to 1000 milliseconds by default.
- 2. If no reply is received from the server for a set number of tries (defined in REDUND_PROBE_COUNT) the server is then declared to have failed.
- 3. The Router sends a "Partner Dead" message to any processes that have outstanding messages to processes on that server.

Server failure may be detected on a primary server, secondary server or Viewer.

- When a secondary server fails, functionality is not lost, because all functions are also running on the primary server.
- When a primary server fails, the secondary server initiates procedures to take over redundant CIMPLICITY functions.

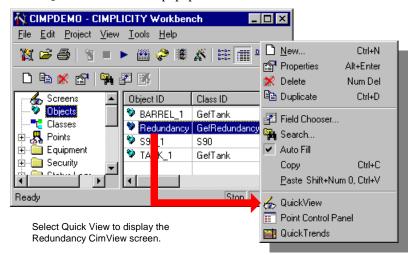
Resetting the Primary Server after Recovery

After a primary server has failed and recovered, processes on the secondary server need to be told that the primary sever is now available. The Redundancy object provides a straightforward way to reset the primary server. CIMPLICITY automatically displays this object when the redundancy feature is activated.

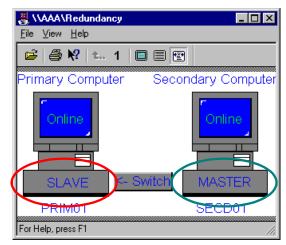


To reset the primary server on CIMPLICITY:

- Make sure that CIMPLICITY software is running on the primary and secondary servers.
- 2. Start a project's Workbench on the primary server.
- 3. Select the Objects icon Dijects in the Workbench left pane.
- 4. Right-click the Redundancy object.
- 5. Select Quick View from the popup menu.



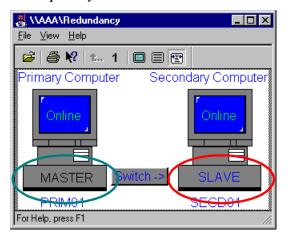
The Redundancy screen appears displaying the primary computer as the slave and the secondary as the master.



GFK-1353F Recovery Procedures 5-7

6. Click Switch.

Result: The primary server is reset to be the master.



See the "Using the Redundancy Object" chapter in this manual for details about the Redundancy object.



Note: The Alarm Manager and User Registration on the primary and secondary servers will automatically resynchronize themselves to their primary and secondary roles when the primary server initially comes on line.

The following will occur as part of the reset:

- Device communications modules on the secondary server will stop collecting data and return to standby mode.
- The Point Manager on the secondary server resumes its secondary role.
- All viewer applications will automatically resynchronize to the primary Point Manager.

The Point Manager on the primary server will resume its primary role, and will initiate device communications modules on the primary server to start collecting data.

Re-synchronizing Database Logging Files

The Database Logger uses ODBC database tables to store historical data. For Server redundancy, the same database tables are created on the primary and secondary servers.

Time synchronization works as follows:

One of the redundant servers goes down.

Two ptnr_<timestamp>.log file are generated in the project's \log directory.

- One on the primary server
- One on the secondary server
 - With <timestamp> as the date and time the file was created the ptnr_<timestamp>.log records on the:
- Secondary server-its clocked time when one of the servers went down and came back up

 Primary server—its clocked time when one of the servers went down and came back up

These files are then used to synchronize the databases.



To synchronize the databases on the primary and secondary nodes, on the primary server:

- 1. Open the project's Workbench.
- 2. Click the Tools menu.
- 3. Select Command prompt.
- 4. In the Command Prompt dialog box, type:

datamerge

5. (Optional) Run the **datamerge.exe** utility with optional parameters to merge specific times. The command format is:

```
datamerge.exe [[source] [dest] time1 time2]
```

where

the parameters are:

sourceName of the source serverdestName of the destination servertime1Start time for merging datatime2End time for merging data



Important: You can only run datamerge. exe on the primary server - that is, the server that has <u>all</u> of the ODBC data sources defined. Therefore, the primary server has to be running before you begin.

As it executes, the datamerge.exe utility:

- 1. Reads the ptnr_<timestamp>.log files on the primary and secondary servers.
- 2. Determines from the ptnr_<timestamp>.log files in the primary server's \log directory what data needs to be merged from the primary server's database to the secondary server's database
- 3. Executes the merge from primary to secondary.
- 4. Determines from the ptnr_<timestamp>.log files in the secondary server's \log directory what data needs to be merged from the secondary server's database to the primary server's database
- 5. Executes the merge from secondary to primary.

A db_merge.log file is generated to report the success or failure of the merge.



Note: When you run the datamerge. exe utility with specific start and end times, the ptnr_timestamp.log files on the secondary and primary servers are <u>not</u> used.

GFK-1353F Recovery Procedures 5-9

Failure Exceptions for Automatic Server Redundancy

There are two categories of failure exceptions that CIMPLICITY automatic Server Redundancy will not handle:

- Process failures, and
- Network failures.

Process Failures

A process failure occurs when a single process on a server fails. If this occurs on a primary server, the recovery method depends on which process failed.

- If the Alarm Manager or User Registration on the primary server fails, control automatically passes the corresponding process on the secondary server. If the process on the primary server is restarted (via cpc), control will automatically pass back to the process on the primary server.
- If a device communications process on the primary server fails, control will not pass to the corresponding process on the secondary server, and point data will be lost.
- If the Point Manager on the primary server fails, control automatically passes to the Point Manager on the secondary server.



To recover from process failure in automatic redundancy:

See "CIMPLICITY Manual Server Redundancy" in this manual.

- 1. Click Project on the Workbench menu bar.
- 2. Select Stop to shut down the project on the primary server.
- 3. Select Run to restart it.
- 4. After the project is up and running, reset the primary server to be the master.



To circumvent limitations of process failure in automatic redundancy:

Use either of two manual redundancy functions to anticipate and deal with this possibility.

Network Failures

Network partition occurs when the computer network fails. Each CIMPLICITY server continues to perform its own functions, but there is no communications between the servers. Secondary servers will perform their automatic takeover procedures. In other words, both the primary and secondary servers act as master.



To make one server master when two are performing automatic takeover:

- 1. On each secondary server, use **Stop** to shut down the CIMPLICITY HMI project.
- 2. Repair the network.
- 3. After the network is restored, use **Start** to bring the project on the secondary server back online.



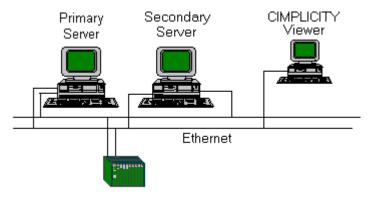
Note: The above procedure assumes that the CIMPLICITY HMI project is still running on the primary server. If the project has been shut down, then use the normal startup procedures to restart the project on both the primary and secondary server.

GFK-1353F Recovery Procedures 5-11

Using Cabling Redundancy

About Computer Cabling Redundancy

You can use CIMPLICITY HMI Computer Cabling Redundancy to create a redundant cabling configuration for your CIMPLICITY for Windows NT Servers and Viewers.



In a network with CIMPLICITY Computer Cabling Redundancy, you can have two types of computers; computers with single IP addresses and computers with dual IP addresses.

- Computers with dual addresses—can continue to communicate with other computers with dual IP addresses even if one of the Ethernet network connections is lost.
- A computer with a single IP address—can communicate with a computer with dual IP addresses. If the Ethernet connection that the computer with the single IP address is using is lost, then all communication to the dual IP address computer will be lost.

When a CIMPLICITY project detects that it is sending a message to a computer that has Computer Cabling Redundancy, the project sends duplicate messages to each IP address. CIMPLICITY software on the receiving computer processes the first message and deletes the second one.

Review:

- Operation rules.
- Limitations of computer cabling redundancy.
- Hardware requirements for cabling redundancy.

GFK-1353F 6-1

Understanding Operation Rules

The following rules describe the overall operation of a computer with Computer Cabling Redundancy:

- When a loss of a network is detected Ethernet traffic continues on the other network.
- When the network is repaired the computers will re-establish communication automatically, within 45 seconds.
- If both networks are lost then CIMPLICITY HMI software acts as if communication was lost to the project. CIMPLICITY HMI software will reestablish the connections to the other computer when the network is repaired.

Reviewing Limitations of Computer Cabling Redundancy

There are some limitations when using computer cabling redundancy that you need to be aware of bfore you implement it.

Functionality Limits

The following functionality limitations apply for Computer Cabling Redundancy:

- If you are viewing logged data remotely with the Trend Control and the Ethernet cable that ODBC is currently using is lost then the Trend Control will stop updating the logged data.
- If you are logging to a remote database and the Ethernet cable that ODBC is currently using is lost then some data may not be logged.
- Non-CIMPLICITY HMI applications might experience interruptions as they fail over to the remaining Ethernet cable.
- It is not possible to have two Ethernet cards installed and only use one of them for CIMPLICITY HMI software.
- The use of DHCP or DNS is not fully supported. You will need to add the names and IP addresses of dual IP address computers into the cimhosts.txt file.

Failure Recovery Limitations

CIMPLICITY Computer Cabling Redundancy will <u>not</u> cover the following failures:

- Loss of both network connections.
- Rapid, alternating loss of both network connections, where the time period is less than 45 seconds.

Reviewing Hardware Requirements for Cabling Redundancy

CIMPLICITY Computer Cabling Redundancy supports two network interface cards in each computer.

Each card must be configured for a different

- IP network and
- Physical Network

Different IP Networks for Cabling Redundancy

There are three different classes of IP Networks.

- A,
- B and
- C

If you configure one card for an A class IP network and the other for a C class, by default they will be connected to different IP networks.

You can configure each card to the same class IP network. However, you have to make sure that they are, in fact, different IP networks.

Example

You have a Class C IP address 192.68.1.135.

Where

192.68.1 specifies the network that is a Class C status.

135 is a host (specific PC) in the network.

You can configure the second card with a Class C IP address by simply changing the number that is unique to the address.

The Class C IP address may now be 192.68.2.243.

Where

192.68.2 specifies a second network that is a Class C status.

243 is a host (specific PC) in the second network.

You now have two distinct IP networks.

Different Physical Networks for Cabling Redundancy

Each of two network interface cards must be connected to its own physical network. This is needed to provide for a backup network in the case that one of the networks is lost.

GFK-1353F Using Cabling Redundancy 6-3

Supported Network Configurations for Cabling Redundancy

The supported network configurations are:

- Non-redundant server to non-redundant viewer.
- Redundant server to non-redundant viewer.
- Non-redundant server to redundant viewer.
- Redundant server to redundant viewer.
- Non-redundant server to non-redundant server.
- Redundant server to redundant server.

Cabling Redundancy Configuration Procedures

On each computer that will be using Computer Cabling Redundancy you will need to edit the cimhosts.txt file. This file resides in the etc directory below the HMI root directory. There is a sample version of this file called cimhosts_sample.txt in the etc directory.

The cimhosts.txt file contains:

- The IP addresses of each computer that supports Computer Cabling Redundancy.
- The failover period for detecting loss of connection.
- The diagnostic output flag.
- TCP/IP port use.

Use a text editor, such as Notepad, to edit the cimhosts.txt file.

Entering IP Addresses for Cabling Redundancy

For each computer that will be supporting CIMPLICITY HMI Computer Cabling Redundancy you will need to enter all the IP addresses used by that computer.

The format for the cimhosts.txt file is:

<IP address> <hostname>

where

<IP address> is an IP address for a computer and <hostname> is the name of the computer.

Example

A sample entry would be:

3.26.5.5 alnt37

Configuring Failover Rate for Cabling Redundancy

The default value for detecting that a network connection has been lost is 20 seconds. Due to the seamless nature of CIMPLICITY HMI Computer Cabling Redundancy, this should be a reasonable default. It can be modified, depending on the needs of the application. The loss detection rate should never be modified to less than 3 seconds.

The failover period is defined as:

```
PING_INTERVAL * (PING_COUNT + 1)
```

The two parameters, PING_INTERVAL and PING_COUNT are defined in the cimhosts.txt file.

The formats for these parameters are:

```
#PING_INTERVAL < seconds>
```

#PING_COUNT < count>

where

<seconds> is the number of seconds between probe attempts and <count> is the number of probes to make.

Example

Sample entries for these parameters would be:

```
#PING_INTERVAL 2
#PING_COUNT 10
```

A related parameter is **CONNECT_TIMEOUT**. This is the number of seconds to wait after forming the TCP/IP connection for the initial data to arrive from the other computers. The default value is 10 seconds. There should be no reason to change this value.

Generating Diagnostic Output for Cabling Redundancy

The CIMPLICITY HMI Computer Cabling Redundancy option can generate diagnostic output that you can use to track down problems with the functioning of the cabling redundancy system. To generate diagnostic output, enter a valid value for the DEBUG parameter in the **cimhosts.txt** file.

The format for this parameter is:

```
#DEBUG <flags>
```

where

<flags> is a value used to control what types of diagnostic output to generate.

You can add any of the following values together to form the *<flags>* value:

<u>Value</u>	<u>Output</u>
1	Print errors
2	Print infrequent calls
4	Print all Winsock calls
8	Print all transactions

GFK-1353F Using Cabling Redundancy 6-5

Using TCP/IP Port for Cabling Redundancy

To support CIMPLICITY HMI Computer Cabling Redundancy, you need to use a set of TCP/IP ports in the range 5000 to 6000. Depending on other communication software you are running you might have to alter this range. This is controlled by the START_PORT_RANGE and NUMBER_OF_PORTS parameters in the cimhosts.txt file.

The formats for these parameters are:

#START_PORT_RANGE <port>
#NUMBER_OF_PORTS <count>
where

<port> is the TCP/IP port to start with and <count> is the number of ports to use.

Example

Sample entries for these parameters would be:

#START_PORT_RANGE 5000
#NUMBER_OF_PORTS 1000

Monitoring Network and Socket Status

Computer Cabling Redundancy Monitoring

The Computer Cabling Redundancy Monitoring API allows you to determine how the network connections at your site will be monitored. You can write BASIC scripts or C programs that can set points, generate alarms or pop up dialogs to inform the operator that a network connection has been lost. The following APIs are available: API

- The IP Status API can be used to monitor when a connection to an IP address has been lost or formed.
- The Socket Status API provides more detail about each of the connections in use by CIMPLICITY HMI.

Review:

- → IP Status API.
- → IP Status API functions.

The APIs are callable from any programming language that can call exported C functions from a DLL. This includes the CIMPLICITY BASIC Control Engine.

The functions reside in the redwinsock.dll DLL.

In the api\redundant_api directory under the CIMPLICITY HMI root directory are two samples programs that demonstrate the APIs.

- The BASIC script ip_status.bcl generates and resets alarms as IP connections are lost or formed.
- The C program **sock_status.cpp** will print out the status information for all the sockets currently in use.

In addition, a compiled version of the **sock_status.cpp** program is in the **exe** directory.

Review:

- → Socket Status API.
- → Socket Status API Functions.

GFK-1353F 7-1

IP Status API

Use the Computer Cabling Redundancy IP Status API to monitor the state of connections to IP addresses.

The following BASIC script generates or clears an alarm depending upon the state of the connection to an IP address.

```
Declare Function InitSocketChange CDecl Lib "redwinsock.dll" _
 () As Long
Declare Function WaitSocketChange CDecl Lib "redwinsock.dll" _
(ByVal data As Long, ByVal timeout As Long) As Long
Declare Function CloseSocketChange CDecl Lib "redwinsock.dll" _
(ByVal data As Long) As Boolean
Declare Function GetNextSocketChange CDecl Lib "redwinsock.dll"
(ByVal data As Long, ByVal node As String, ByRef ipAddress As Long, _
 ByRef state As Long) As Long
Declare Function CvtIPAddress(x As Long) As String
Sub Main()
 Dim data As Long
 Dim node As String
 Dim ipAddress As Long
 Dim state As Long
 Dim n256 As Long
 n256 = 256
 data = InitSocketChange()
  If data <> 0 Then
   While 1
     i = WaitSocketChange(data, 5000)
     If i = 1 Then
       node = Space(256)
        While GetNextSocketChange(data, node, ipAddress, state)
         ipStr$ = CvtIPAddress(ipAddress)
         message$ = "IP address " & ipStr$
         refId$ = ipAddress
         If state = 2 Then
           AlarmUpdate "", "IPALARM", "$SYSTEM", AM_RESET_M, _
                        message$, "", refId$
           AlarmGenerate "", "IPALARM", "$SYSTEM", message$, _
                         "", refId$, True
         End If
         node = Space(256)
       Wend
     End If
   Wend
   i = CloseSocketChange(data)
 End If
End Sub
Function CvtIPAddress(x As Long) As String
 mod1 = ipAddress Mod n256
 If mod1 < 0 Then mod1 = 256 + mod1
 mod2 = ipAddress / n256 Mod n256
 If mod2 < 0 Then mod2 = 256 + mod2
 mod3 = ipAddress / (n256 * n256) Mod n256
 If mod3 < 0 Then mod3 = 256 + mod3
 mod4 = ipaddress / (n256 * n256 * n256) Mod n256
 If mod4 < 0 Then mod4 = 256 + mod4
 CvtIPAddress = mod1 & "." & mod2 & "." & mod3 & "." & mod4
End Function
```

IP Status API Functions

The IP Status API supports the following functions.

IP Status API functions include:

- InitSocketChange
- WaitSocketChange
- CloseSocketChange
- GetNextSocketChange

InitSocketChange

Syntax void *InitSocketChange();

Description This function initializes the API to provide changes in IP

statuses.

Comments This function returns a pointer used in other functions to

identify this request, or NULL if the initialization failed.

Example

Dim data As Long data = InitSocketChange()

WaitSocketChange

Syntax DWORD WaitSocketChange (void *arg, DWORD

timeout);

Description This function waits for the next change in an IP status to

occur.

Comments The arg pointer is the pointer returned by the

InitSocketChange function.

The timeout parameter is the length of time in

milliseconds to wait for a change to occur. If the value is

−1 then the function will wait forever.

This function returns a 1 if a status has changed or 0 if the

function timed out.

Example

Dim data As Long

i = WaitSocketChange(data, 5000)

CloseSocketChange

Syntax void CloseSocketChange (void *arg);

Description This function does a cleanup of the state change

notification.

Comments The arg pointer is the pointer returned by the

InitSocketChange function.

This function does not have a return status.

Example

Dim data As Long i = CloseSocketChange(data)

GetNextSocketChange

Syntax DWORD GetNextSocketChange (void *arg,

TCHAR *node,

DWORD *ipAddress,

DWORD *state);

Description This function gets the information about the next IP status

hange.

Comments The arg pointer is the pointer returned by the

InitSocketChange function.

The **node** buffer is used to hold the name of the node for this IP address. It should be 255 characters or larger.

The ipAddress is the IP address that has had a status

change.

The state is the new state of the IP address. The states are:

0 = Not connecting

1 = Connecting

2 = Connected

3 = Deleted

4 = Unknown

This function returns 1 if it is successful, or 0 if there are no more changes.

Example

Dim data As Long
Dim node As String
Dim ipAddress As Long
Dim state As Long
Node = Space(256)

While GetNextSocketChange (data,node,ipAddress,state)

Wend

Socket Status API

You can use the Computer Cabling Redundancy Socket Status API to monitor the state of all the sockets currently in use by CIMPLICITY Computer Cabling Redundancy.

The following C program prints out the status of each of the sockets.

```
#include <string.h>
#include <inc_path/cor.h>
#include <inc_path/redwinsock.h>
void print_sockaddr_in(struct sockaddr_in *addr);
TCHAR *socketUse[] =
  _T("None"),
 _T("Listen"),
  _T("Connect"),
 _T("Accept"),
TCHAR *socketState[] =
  _T("None"),
  _T("Connecting"),
   _T("Connected"),
int main()
 HANDLE dwChangeHandle;
  dwChangeHandle = FindFirstSocketChangeNotification();
  if(dwChangeHandle == INVALID_HANDLE_VALUE)
    return 0;
  HANDLE objectArray[1];
  DWORD objectCount = 1;
  objectArray[0] = dwChangeHandle;
  DWORD dwWaitStatus = WAIT_OBJECT_0;
  while(1)
    time_t ltime = time(NULL);
    printf("\n%s", ctime(&ltime));
    switch(dwWaitStatus)
    case WAIT_OBJECT_0:
      struct SocketFindData findSocketData;
      if(FindFirstSocket(dwChangeHandle, &findSocketData))
        do
          if(findSocketData.opened)
            printf("%-10s ", findSocketData.prcName);
            printf("%-10s ", findSocketData.imageName);
printf("%-6s ", findSocketData.opened ? "Opened" :
                                                       "Closed");
            printf("%-7s ", socketUse[findSocketData.socketUse]);
            printf("%-9s ", findSocketData.isRedundant ? "Redundant" :
                                                             "");
            printf("%-9s ", findSocketData.connectionCompleted ?
                             "Completed" : "");
            printf("%-10s ", findSocketData.hostName);
```

```
printf("\n");
            unsigned int i;
            for(i = 0; i < findSocketData.connectionCount; i++)</pre>
              if(findSocketData.sockets[i].isOpen)
                printf("\t%2d: %-10s ", i,
                 socketState[findSocketData.sockets[i].socketState]);
                printf("%-9s ", findSocketData.sockets[i].hasException
                                 ? "Exception" : "");
                if(findSocketData.socketUse == SOCKET_ACCEPT
                 | findSocketData.socketUse == SOCKET_CONNECT)
                  print_sockaddr_in(
                     &findSocketData.sockets[i].partnerAddr);
                else if(findSocketData.socketUse == SOCKET_LISTEN)
                  print_sockaddr_in(
                     &findSocketData.sockets[i].localAddr);
               printf("\n");
          }
        } while(FindNextSocket(dwChangeHandle, &findSocketData));
       printf("\n");
       FindCloseSocket(dwChangeHandle);
     break;
     FindCloseSocketChangeNotification(dwChangeHandle);
     return 0;
   dwWaitStatus = WaitForMultipleObjects(objectCount,
                                          objectArray,
                                          FALSE,
                                          INFINITE);
   if(FindNextSocketChangeNotification(dwChangeHandle) == FALSE)
     FindCloseSocketChangeNotification(dwChangeHandle);
     return 0;
 return 0;
void print_sockaddr_in(struct sockaddr_in *addr)
 printf(_T(" %d.%d.%d.%d %u "),
        addr->sin_addr.s_net,
        addr->sin addr.s host,
        addr->sin_addr.s_lh,
        addr->sin_addr.s_impno,
        ntohs(addr->sin_port));
```

Socket Status API Functions

The Socket Status API supports the following functions.

Socket Status API functions include:

- FindFirstSocketChangeNotification
- FindNextSocketChangeNotification
- FindCloseSocketChangeNotification
- FindFirstSocket
- FindNextSocket
- FindCloseSocket

FindFirstSocketChangeNotification

Syntax HANDLE FindFirstSocketChangeNotification();
Description This function initializes notification that the socket data

has changed.

Comments There are no input or output arguments.

This function returns the handle used in the find socket routines, or **INVALID_HANDLE_VALUE** on failure.

Example

```
HANDLE dwChangeHandle;
dwChangeHandle = FindFirstSocketChangeNotification();
if(dwChangeHandle == INVALID_HANDLE_VALUE)
    return 0;
```

FindNextSocketChangeNotification

Syntax BOOL FindNextSocketChangeNotification (

HANDLE changeHandle);

Description This function prepares to receive the next socket change

notification.

Comments The changeHandle input argument is the handle

returned by the

FindFirstSocketChangeNotification function.

There are no output arguments.

This function returns TRUE if successful, or FALSE on

failure.

Example

```
HANDLE dwChangeHandle;
if(FindNextSocketChangeNotification(dwChangeHandle)==FALSE)
{
    FindCloseSocketChangeNotification(dwChangeHandle);
    return 0;
}
```

FindCloseSocketChangeNotification

Syntax BOOL FindCloseSocketChangeNotification (

HANDLE changeHandle);

Description This function closes the socket change notification.

Comments The changeHandle input argument is the handle

returned by the

FindFirstSocketChangeNotification function.

There are no output arguments.

This function returns TRUE if successful, or FALSE on

failure.

Example

HANDLE dwChangeHandle;

FindCloseSocketChangeNotification(dwChangeHandle);

FindFirstSocket

Syntax BOOL FindFirstSocket (

HANDLE changeHandle,

Struct SocketFindData *findSocketData);

Description This function finds the first socket data.

Comments The changeHandle input argument is the handle

returned by the

FindFirstSocketChangeNotification function.

The findSocketData output argument contains all the information about the found socket. This structure is

defined in <inc_path/toolkit.h>.

This function returns TRUE if a socket is found, or

FALSE if there are no more sockets.

Example

HANDLE dwChangeHandle;

struct SocketFindData findSocketData;

if(FindFirstSocket(dwChangeHandle, &findSocketData))

;

FindNextSocket

Syntax BOOL FindNextSocket (

HANDLE changeHandle,

Struct SocketFindData *findSocketData);

Description This function finds the succeeding socket data.

Comments The changeHandle input argument is the handle

returned by the

 ${\bf FindFirstSocketChangeNotification}\ function.$

The **SocketFindData** output argument contains all the information about the found socket. This structure is

defined in <inc_path/toolkit.h>.

This function returns TRUE if a socket is found, or

FALSE if there are no more sockets.

Example

```
HANDLE dwChangeHandle;
struct SocketFindData findSocketData;
do
{
} while(FindNextSocket(dwChangeHandle, &findSocketData));
```

FindCloseSocket

Syntax BOOL FindCloseSocket (

HANDLE changeHandle);,

Description This function finishes looking for socket data.

Comments The changeHandle input argument is the handle

returned by the

 ${\bf FindFirstSocketChangeNotification}\ function.$

This function returns TRUE if successful, or FALSE if an

error occurred.

Example

HANDLE dwChangeHandle;

FindCloseSocket(dwChangeHandle);

Appendix A - Using Supported Communication Interfaces

About Supported Communication Interfaces

This appendix documents the redundant communication interfaces supported by Server Redundancy.

The supported redundant communication interfaces are:

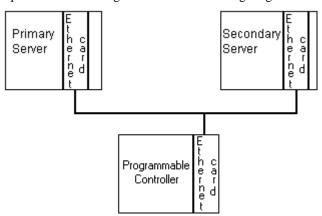
- Series 90 TCP/IP
- Series 90 TCP/IP Redundancy
- CCM2
- Genius
- SNPX
- Allen-Bradley Communications
- Allen-Bradley Data Highway Plus
- APPLICOM
- DDE Client
- Modbus Plus
- Modbus RTU
- Modbus TCP/IP
- OPC Client
- Point Bridge

In addition, CIMPLICITY HMI supports the development of Server Redundant Device Communication Toolkit drivers. Use the heartbeat function in the enabler to determine if the secondary server can communicate with its configured devices. *Further details can be found in the CIMPLICITY Device Communications Toolkit Application Developer Guide (GFK-1202)*.

GFK-1353F A-1

Series 90 TCP/IP Communications

Server redundant computer configurations that use the Series 90 TCP/IP Communications option must be configured as in the following diagram:



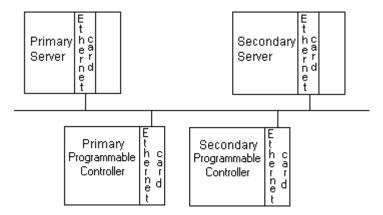
The primary and secondary servers are on the same Ethernet LAN connected to a single Ethernet card in the programmable controller.

Series 90 TCP/IP Redundancy Communications

Server redundant computer configurations that use the Series 90 TCP/IP Redundancy Communications option can support:

- PLC redundancy
- Cabling redundancy
- Combined PLC and cabling redundancy

The following diagram illustrates PLC redundancy:

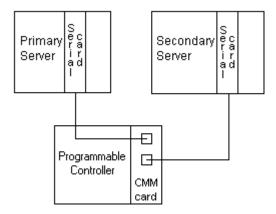


The primary and secondary servers are on the same Ethernet LAN connected to Ethernet cards in the primary and backup programmable controllers.

For detailed information on the configurations supported by the Series 90 TCP/IP Redundancy Communication options, see the <u>CIMPLICITY HMI Device Communications Manual</u> (GFK-1181).

CCM2 Communications

Server redundant computer configurations that use the CCM2 Communications option must be configured as in the following diagram:

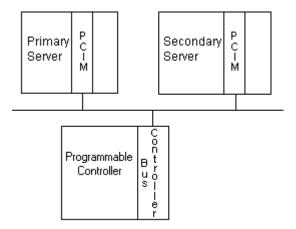


The primary and secondary servers must have independent cable paths to the PLC. The PLC must have two serial ports available for CCM2 communications. Both of the PLC's serial ports must be configured with the same CPU ID.

The recommended configuration is to use the CMM module in CCM2 mode. Both ports on the CMM module can be configured for CCM2 communications.

Genius Communications

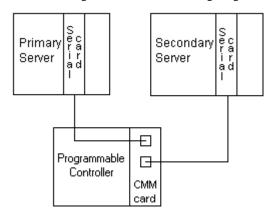
Server redundant computer configurations that use the Genius Communications option must be configured as in the following diagram:



The primary and secondary servers must have different PCIM addresses. Unsolicited datagrams sent from the PLC must be sent to both the primary and secondary servers.

SNPX Communications

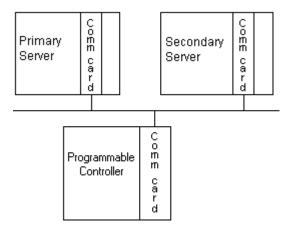
Server redundant computer configurations that use the SNPX Communications option must be configured as in the following diagram:



The primary and secondary servers must have independent cable paths to the PLC. The PLC must have two serial ports available for SNPX communications. Both of the PLC's serial ports must be configured with the same CPU ID.

Allen-Bradley Communications

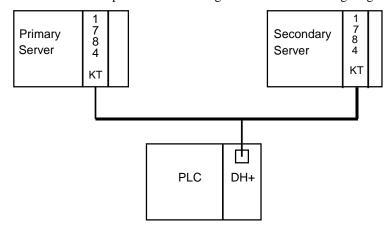
Server redundant computer configurations that use the Allen-Bradley Communications option must be configured as in the following diagram:



Communications can be done over an Ethernet network or over a Data Highway Plus network using Allen-Bradley 1784 KTX cards. Unsolicited data sent from the PLC must be sent to both the primary and secondary servers.

Allen-Bradley Data Highway Plus Communications

Server redundant computer configurations that use the Allen-Bradley Data Highway Plus Communications option must be configured as in the following diagram:



Both 1784-KT/B cards are on the same network and must be at different Station Addresses. Unsolicited data sent from the PLC must be sent to both the primary and secondary servers.

APPLICOM Communications

If the protocol you are implementing via the APPLICOM Communications option allows multiple servers on the bus, then Server redundancy is supported for that protocol.

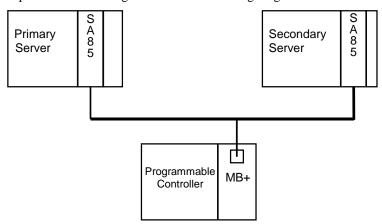
DDE Client Communications

Server redundant computer configurations that use the DDE Client Communications option must be configured in one of the following ways:

- The NetDDE Server must be installed and configured identically on both the primary and secondary servers.
- The NetDDE Server must be installed and configured on a computer other than the primary and secondary servers.

Modbus Plus Communications

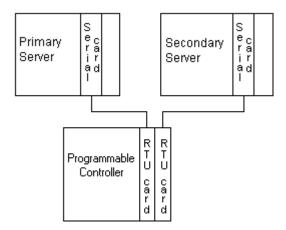
Server redundant computer configurations that use the Modbus Plus Communication soption must be configured as in the following diagram:



Both SA85 cards are on the same network and must be at different Node Addresses. Unsolicited data sent from the PLC must be sent to both the primary and secondary servers.

Modbus RTU Communications

Server redundant computer configurations that use the Modbus RTU Communications option must be configured as in the following diagram:



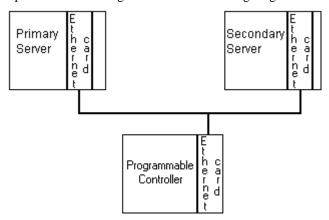
The programmable controller needs to respond through both of its serial cards at the same slave address at the same time. However, the slave node is only heart beating. It is not reading the full data set. The master node reads the full data set.



Important: Because both RTU cards have the same ID they have to be in separate networks.

Modbus TCP/IP

Server redundant computer configurations that use the Modbus TCP/IP Communications option must be configured as in the following diagram:Communications



The primary and secondary servers are on the same Ethernet LAN connected to a single Ethernet card in the programmable controller.

OPC Client

If your OPC Server is configured to support server redundant configurations, OPC Client will also support server redundant configurations.

Point Bridge

Point Bridge communications is fully supported in server redundant computer configurations.

Appendix B - Configuration Parameters

About Server Redundancy Configuration Parameters

Server redundancy configuration parameters cover:

- Failover rate configuration.
- User registration synchronization.
- Slave startup.

Failover Rate Configuration

The default value for the failover period is 15 seconds. It can be increased or decreased, depending on the needs of the application. The failover rate should never be modified to less than 3 seconds.

The failover period is defined as:

```
REDUND_PROBE_DELAY * (REDUND_PROBE_COUNT + 1)
```

The two parameters, **REDUND_PROBE_DELAY** and **REDUND_PROBE_COUNT** are defined in the global parameters file.

The formats for these parameters are:

```
REDUND_PROBE_DELAY | 3 | <millisec>
REDUND_PROBE_COUNT | 3 | <count>
where
```

<millisec> is the number of milliseconds for the probe delay and <count> is the number of probes to make.

Sample entries for these parameters would be:

```
REDUND_PROBE_DELAY | 3 | 1000
REDUND_PROBE_COUNT | 3 | 3
```

A related parameter is **REDUND_PROBE_PORT**. This is the TCP/IP port number used to implement the probing mechanism. The default value is 4000. Only change this parameter if it conflicts with other software.

To make these changes go to the Workbench for the project and activate a command prompt. Perform the following steps:

GFK-1353F B-1

- 1. Type Cd master
- 2. Type Idtpop glb_parms
- 3. Type Notepad glb_parms.idt
- 4. **Add** or **modify** the above two parameters.
- 5. Type Scpop glb_parms
- 6. Stop and Restart the project.

User Registration Synchronization

The User Registration(UR) processes on the primary and secondary nodes need to synchronize with each other at startup. This can normally occur within a 30-second period. On slower computers this might not be enough time. The global parameter **REDUND_LINK_SLEEP** can be changed to provide more time for the UR process to synchronize.

The format for this parameter is:

```
REDUND_LINK_SLEEP | 3 | <time>
where
<time> is the sleep time in seconds.
```

For example, to set the sleep time to 30 seconds, enter the following in the global parameters file:

```
REDUND LINK SLEEP | 3 | 30
```

Slave Startup

If the project on both the primary (master) and secondary (slave) servers is configured to start at boot, you can use the **SLAVE_STARTUP_TIMEOUT** global parameter to delay starting the project on the secondary server until after the project on the primary server starts. This helps avoid race conditions between the two servers when they are trying to determine which server is the **master.Timeout**.

If you do not define this global parameter, the default time is 0 (zero) minutes.

The format for this parameter is:

```
SLAVE_STARTUP_TIMEOUT | 1 | <time> where
```

<time> is the time in minutes to wait before starting the project on the secondary server.

For example, to delay the project startup on the secondary server by 2 minutes, enter the following in the global parameters file:

```
SLAVE_STARTUP_TIMEOUT | 1 | 2
```

Appendix C - Computer Cabling Redundancy Status Log Messages

Error Messages

The following is a list of errors you may encounter in the CIMPLICITY Status Log relating to Computer Cabling Redundancy.

Error messages cover:

- Binding failures.
- Connection failures.
- Socket failures.
- Missed communications.

Binding Failures

This error should only occur if a non-CIMPLICITY HMI communication program is using IP ports in the same range as the Computer Cabling Redundancy option.

Failed to bind to port

CIMPLICITY HMI attempts to use the same IP port on both network interface cards (NIC). If this error occurs try changing the range of IP ports that Computer Cabling Redundancy is using. *See the section on TCP/IP Port Use in chapter 6*.

GFK-1353F C-1

Connection Failures

These errors occur when the Computer Cabling Redundancy option starts a connection with another computer:

Failed to receive connection ID: invalid ID
Failed to complete connection: <IP Address>
Failed to receive connection ID: invalid ID
Failed to receive connection ID: timeout
Failed to receive connection ID: exception
Failed to receive connection ID: recv failed

When the option starts a connection with another computer it exchanges some identifying information. If this information is not received, the connection will fail.

This is typically caused by an incorrect configuration. If the local computer believes that the remote computer is supporting Computer Cabling Redundancy but the remote computer is not configured for Computer Cabling Redundancy, then this error will occur. This error can also occur if the network is broken during the connection setup time.

Socket Failures

This error occurs when the local socket is waiting for data:

Error performing select on socket

This error should never occur.

Missed Communications

This error occurs when network traffic is not being received from the remote computer:

Missed hearing from partner: < IP Address>

If this error occurs and the network is functioning you should check the PING_INTERVAL and PING_COUNT parameters in the cimhosts.txt file. You may need to increase them depending on the load on your computers or network.

Appendix D - Troubleshooting Database Merging

Problems and Solutions



Important: Check your **db_merge.log** file for error, after running a datamerge. In the table below, you will find some solutions to common problems..

Following are some common problems that you can encounter while using DataMerge; the symptoms that alert you to them and solutions that you can use to correct them

<u>Problem</u> Not Running the DataMerge from Command Prompt window

created by Workbench

Symptoms warning: Unable to translate

SITE_ROOT.dlrp_init_merge

Fri Apr 10 13:25:47 1998 failure 189 <No Prname>

dlrp_init_table 93

Error 2 from fio file data_field: No such file

or directory

Error of type COR_SC_ERR:source 130 code 2 COR_logstatus FATAL error resulting in exit

CON_IOGSCACUS FAIAL e

Solution Do the following:

1. Open the project's Workbench.

2. Click Tools on the menu bar.

3. Select Command prompt...

Type datamerge.exe in the Command Prompt window.

GFK-1353F D-1

<u>Problem</u> Starting the Datamerge without running the project.

Symptoms ..

CIpcPortShm::Register
m_ConnOut.Attach Err:2

•••

Solution Do the following:

1. Start the project.

Open the project's Workbench.
 Click Tools on the menu bar.

4. Select Command prompt...

Type datamerge.exe in the Command Prompt window.

<u>Problem</u> Using CIMPLICITY Point Logging (datasource) or

CIMPLICITY Alarm Logging for the secondary(slave) server,

without proper mapping on the primary (master) server.

Symptoms Entry in the db_merge.log stating that there is no data to be

merged. This in itself does not indicate an error. However, if

you know you have data to merge, it might be one.

Solution See "Redundancy Configuration Procedures—Configuring for

Database Redundancy" in this manual.

<u>Problem</u> Using data source with the same names on the primary and

secondary servers that are pointing to different databases.

Symptoms Entry in the db_merge.log stating that there is no data to be

merged. This in itself does not indicate an error. However, if

you know you have data to merge, it might be one.

Solution See "Redundancy Configuration Procedures—Configuring for

Database Redundancy" in this manual.

Problem Rerunning the DataMerge.

Symptoms No ptlr[date].log file found.

Solution Rename the last modified file ptlr[date].sav to

ptlr[date].log.

Problem Rerunning the DataMerge for data that has already been

processed.

Symptoms Error message telling you that insertion violates the primary

key.

Solution The data has already been merged.

Index

Order of configuration 3-1

Configuring the project to start at 5-4

A	Computer cabling redundancy 6-4 IP addresses 6-4 Cimhosts.txt DEBUG flag 6-5 Number_of_ports 6-6 Start_port_range 6-6 Redundant system behavior 2-14 CloseSocketChange 7-4 Computer
About Computer Cabling Redundancy 6-1 Supported communication interfaces for Server redundancy A-1 2-13 Alarm Management	Requirements for server redundancy 2-2 Computer cabling redundancy Error messages and missed communications C-2 Monitoring API 7-1 Computer Cabling Redundancy About 6-1 Configuration 6-4 Definition for CIMPLICITY HMI 1-5
Operation during failover 5-5 Redundant system behavior 2-14 Allen-Bradley Communications Redundant configuration A-4 Allen-Bradley Data Highway Plus Redundant configuration A-5 Scripting requirements for server redundancy 2-4 Applications Database logging requirements for server redundancy 2-4 Network configuration requirements for server redundancy 2-5 Primary and secondary computer requirements for server redundancy 2-4 Time synchronization requirements for server redundancy 2-5	Diagnostic output 6-5 Error messages and connection failures C-2 Error messages and socket failures C-2 Failover rate configuration 6-5 Failure recovery limitations 6-2 Functionality Limitations 6-2 Hardware requriements 6-3 IP status API 7-2 Rules of operation 6-2 Socket status API 7-6 Supported network configurations 6-4 TCP/IP port use 6-6 Computer Network Redundancy 1-4 Computers In server redundancy 2-6
APPLICOM Redundant configuration A-5 Automatic Redundancy Introduction 2-6 Recover from process failure 5-10	Configuration Computer cabling redundancy 6-4 Database logging 3-6 Order of in base system 3-1 Server redundancy procedures 3-1 Connect_Timeout 6-5 Connection Failures
B Raca System	Error messages and computer cabling redundancy C-2
Base System	

С

CCM2

cimhosts.txt

Cabling Redundancy 1-3

Detecting for primary server failure 5-6

Redundant configuration A-3

GFK-1353F Index-i

D	Failure Exceptions
Data Collection	Server redundancy 5-10
Redundant system behavior 2-9	2.0
Database Logging	2-9
Configuration 3-6	Failure recovery Limitations
Requirements for server redundancy 2-4	Server redundancy 2-9
Resynchronizing files in server redundancy 5-8	Failure Recovery Limitations
Datamerge.exe 5-9	Computer cabling redundancy 6-2
DDE Client	FindCloseSocket 7-10
Redundant configuration A-5	FindCloseSocketChangeNotification 7-9
Definition	FindFirstSocket 7-9
Primary server 2-6	FindFirstSocketChangeNotification 7-8
Secondary Server 2-6	FindNextSocket 7-10
Detect	FindNextSocketChangeNotification 7-8
Cause for primary server failure 5-6	Functionality Limitations
Devcom Configuration	Computer cabling redundancy 6-2
Server redundancy 3-5	Server redundancy 2-8
Device Communications	Functions
Operation during failover 5-5	IP status API 7-3
Diagnostic Output	Socket status API 7-8
Computer cabling redundancy 6-5	
Computer caoming redundancy 0-3	G
_	
E	Genius
Error Messages	Redundant Configuration A-3
Computer cabling redundancy and Binding	GetNextSocketChange 7-5
failures C-1	Global Point
Computer cabling redundancy and connection	Server redundancy configuration 3-5
failures C-2	
Computer cabling redundancy and missed	Н
communications C-2	Hardware
Computer cabling redundancy, Socket failures C-2	
ζ, ,	Computer requirements for server redundancy 2-2 Network requirements for server redundancy 2-2
F	
Г	Hardware requirements Server redundancy 2-1
Failover	Hardware Requirements
Alarm management operation during 5-5	Computer cabling redundancy 6-3
Automatic-overview 2-7	Computer cabing redundancy 6-3
Device communications operation during 5-5	
Point management operation during 5-5	l
Runtime interfaces during 5-6	InitSocketChange 7-3
2-14	Integration
Server Redundancy 2-14	Redundant features 2-6
System operation during 5-5	Introduction
User logons operation during 5-6	
Failover Rate Configuration	Server redundancy 2-6 IP Addresses
Computer cabling redundancy 6-5	cimhosts.txt 6-4
Server redundancy B-1	
Failure	IP Status API 7-1, 7-2
Detecting cause on primary server 5-6	CloseSocketChange 7-4 Functions 7-3
Network failure exceptions 5-11	
Process failure exceptions 5-10	GetNextSocketChange 7-5
	InitSocketChange 7-3
	WaitSocketChange 7-3

L	Primary
Limitations	Sysnchronize databases on the primary and secondary
Circumvent in automatic redundancy 5-10	nodes 5-9
· · · · · · · · · · · · · · · · · · ·	Primary and Secondary Computers
Computer cabling redundancy functionality 6-2	Requirements for server redundancy 2-4
Limitations Failure Recovery	Primary Computer
Computer cabling redundancy 6-2	Mapped drive requirement in redundancy 2-4
	Primary Server
M	Automatic failover overview 2-7
W 10 1 1	Definition 2-6
Manual Redundancy	Failover return overview 2-7
Introduction 2-6	Reset after recovery, Server redundancy 5-7
Map Drive	Privileges
Requirement for redundancy 2-4	Required for mapping a slave drive 2-7
Missed Communications	Problems
Error messages and computer cabling redundancy C-2	Database merging D-1
Modbus RTU	Procedures
Redundant configuration A-7	Server redundancy 3-1
Modbus TCP/IP	Process Failures
Redundant configuration A-8	
Modubs Plus	Server redundancy 5-10
Redundant configuration A-6	Project
Monitoring API	Configuration in server redundancy 3-2
Computer cabling redundancy 7-1	Configure project to start at boot 5-4
Computer cubing redundancy / 1	Start a redundant project 5-2
	Start from a secondary server 5-3
N	Stop a redundant project 5-3
Network	Project Failover
	Automatic-overview 2-7
Configuration requirements for server redundancy 2-5	
Requirements for server redundancy 2-2	R
Server redundancy failures 5-11	ĸ
Network Configuration	REDUND_LINK_SLEEP B-2
Server redundancy 3-3	REDUND_PROBE_DELAY B-1
Normal operating procedures	REDUND_PROBE_INTERVAL B-1
Server redundancy 5-1	Redundancy
Normal Operating Procedures Startup and Shutdown	Cabling 1-3
Server redundancy 5-1	General definition 1-2
Number_of_Ports 6-6	Host Computer network 1-4
	PLC 1-3
0	
•	Server 1-4
Overview	Redundant configuration
Before you start 2-1	Allen-Bradley communications A-4
,	Allen-Bradley Data Highway Plus A-5
Р	
Ping_Count 6-5	
Ping_Interval 6-5	
1 1115_11101 (41 0 0	

GFK-1353F Index Index-iii

PLC Redundancy 1-3

Point Management

Redundant configuration A-8

Operation during failover 5-5

Point Bridge

Redundant Configuration	Redundant configuration A-2
APPLICOM A-5	Series 90 TCP/IP redundancy
CCM2 A-3	Redundant configuration A-2
DDE client A-5	Server redundancy
Genius A-3	Hardware requirements 2-1
Modbus Plus A-6	Server Redundancy 1-4
Modbus RTU A-7	Allen-Bradley communications A-4
Modbus TCP/IP A-8	Allen-Bradley Data Highway Plus A-5
Point bridge A-8	APPLICOM A-5
Series 90 TCP/IP A-2	CCM2 A-3
Series 90 TCP/IP redundancy A-2	Configuration procedures 3-1
SNPX A-4	DDE client A-5
Redundant System Behavior	Definition for CIMPLICITY HMI 1-5
Alarm management 2-14	Devcom configuration 3-5
CimView 2-14	Failover 2-14
Data collection 2-9	Failover rate configuration B-1
Setpoints 2-12	Failure Recover Limitations 2-9
Requirement	Functionality limitations 2-8
Mapped drive in redundancy 2-4	Genius A-3
Requirements	Global point configuration 3-5
User privileges for mapping a drive 2-7	Modbus Plus A-6
Requirements for Server Redundancy	Modbus RTU A-7
Application 2-4	Modbus TCP/IP A-8
Computer 2-2	Network configuration 3-3
Database logging 2-4	Network failures 5-11
Network 2-2	Normal operating procedures 5-1
Network configuration 2-5	Point bridge A-8
Scripting 2-4	Process failures 5-10
Time synchronization 2-5	Resetting primary server after recovery 5-7
Use of primary/secondary computers 2-4	Resynchronizing database logging files 5-8
Reset	Series 90 TCP/IP A-2
After automatic failover 2-7	Series 90 TCP/IP redundancy A-2
Primary server after recovery 5-7	Slave startup timeout B-2
Re-synchronize	SNPX A-4
Database logging files 5-8	Supported communication interfaces, About A-1
Rules of Operation	User registration synchronization B-2
Computer cabling redundancy 6-2	Server Redundancy Failure Exceptions 5-10
Runtime Interfaces	Server Redundancy System Operation During
Operation during failover 5-6	Failover 5-5
•	Server RedundancyNormal startup and shutdown 5-1
S	Redundant system behavior 2-12
•	Slave Startup Timeout
Scripting	Server redundancy B-2
Requirements for server redundancy 2-4	SLAVE_STARTUP_TIMEOUT B-2
Secondary	SNPX
Synchronzie databases on the primary and secondary	Redundant configuration A-4
nodes 5-9	Socket failures
Secondary Computer	Error Messages and computer cabling redundancy C-2
Mapped drive requirement in redundancy 2-4	
Secondary Server	
Automatic failover overview 2-7	
Definition 2-6	
Failover return overview 2-7	
Starting a project from 5-3	
Series 90 TCP/IP	

Index-iv

Socket Status API 7-1, 7-6 FindCloseSocket 7-10 FindCloseSocketChangeNotification 7-9 FindFirstSocket 7-9 FindFirstSocketChangeNotification 7-8 FindNextSocket 7-10 FindNextSocketChangeNotification 7-8 Functions 7-8 Solutions Database merging D-1 Start A project from a secondary server 5-3 Redundant project 5-2 Start_Port_Range 6-6 Stop A redundant project 5-3 Supported Network Configurations Computer cabling redundancy 6-4 System Operation During Failover Server redundancy 5-5

Т

TCP/IP Port Use Computer cabling redundancy 6-6 Time Synchronization Requirements for server redundancy 2-5

U

User
Requirements for mapping a drive 2-7
User Logons
Operation during failover 5-6

Redundant system behavior 2-14 2-14 User Registration Synchronization Server redundancy B-2

W

WaitSocketChange 7-3

GFK-1353F Index-